

Climate Action Plan Consultation

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Introduction

Hackney Council consulted on the draft Climate Action Plan (CAP) for 2023-2030.

The CAP sets out an integrated approach for tackling the climate and ecological crisis. It provides a framework for everyone to take action to reduce emissions and adapt to the climate change that is already occurring, driven by an ambitious vision for a greener Hackney in 2030.

The consultation asked participants to help ensure the goals and objectives for tackling the climate crises are ambitious and achievable and consider the impact on and needs of Hackney's communities.

Background

The CAP sets out the ambitious, science-based changes that we can work towards achieving by 2030. All of these changes are organised into five themes: Adaptation, Buildings, Transport, Consumption and Environmental Quality. Within each theme, we have identified a set of ambitious 2030 goals.

Adaptation - ensuring that we are prepared for and resilient to the impacts of the climate emergency, protecting our most vulnerable residents.

Buildings - removing gas boilers, adding solar panels and decreasing energy use in our buildings, reducing fuel poverty.

Transport - reducing emissions from the transport network, improving air quality and helping residents live active and healthy lifestyles.

Consumption - changing what and how we buy, use and sell, creating a new green economy in Hackney.

Environmental Quality - maximising the potential for biodiversity in our green spaces, reducing pollution and helping local ecosystems thrive.

The Climate Action Plan aims to:

- Outline what a greener Hackney could look like by 2030 based on a fair and just transition to net zero
- Build a shared understanding of the problem we face as a borough and how we can work together to reduce emissions and adapt to climate change
- Help residents, businesses and other organisations to see their place in our shared response to climate change
- Identify areas where local partners can collaborate on key strategic challenges such as financing and policy change
- Outline initial proposals for monitoring and governance arrangements, as well as steps to support future stakeholder engagement requirements
- Use the plan to shape agreements on how to work together to achieve shared goals

Communications and engagement approach

The consultation was promoted in Love Hackney, the Council's magazine, Hackney newsletters including Greener Hackney, Zero Waste Hackney, parks and housing newsletters, and was featured on the Council's Consultation Hub website.

The consultation was shared widely with stakeholders and Council networks including, but not limited to:

- NHS partners
- Public health and health and wellbeing networks
- Housing partners and tenants residents associations
- Schools and education partners
- Community Strategy Partnership
- Hackney Business Network
- Zero Emissions Network
- Zero Waste Network
- Hackney Faith Forum
- Hackney Food Network
- Community Safety Partnership
- Local environmental and sustainability community groups
- Community and voluntary sector partners
- Organisations representing groups identified as communities who may be more vulnerable to climate change risks

The consultation and short social media survey were promoted across social media platforms and advertising including Instagram, Facebook and Nextdoor.

Eight drop-ins sessions were held at each of Hackney's libraries across November and December. Drop-ins were advertised through posters at libraries, alongside consultation communications, and on social media.

The consultation was also promoted via Hackney's citizen's panel, Hackney Matters and at events including the Zero Waste Hub and the Hackney Council's Chief Executive's Roadshow.

Four focus groups were held with groups underrepresented in survey responses. Focus group participants were given £20 Love2shop vouchers for their time.

- Two focus groups with older residents, organised with the Older Citizens Committee
- Focus group with Black and global majority residents, organised through the Hackney Matters Panel
- Focus group with Somali women, organised in partnership with Coffee Afrique

Methodology

The consultation was published on Citizen Space, the Council's engagement platform. The consultation ran for 10 weeks from 1st November 2022 to 10th January 2023. Paper surveys were available on request and at drop-ins.

Participants could complete the draft Climate Action Plan consultation in reference to the summary or full version of the draft Climate Action Plan. The summary document was provided with paper surveys.

A short social media survey was published on Citizen Space and ran from 2nd December 2022 to 10th January 2022. The survey was designed to allow respondents to quickly share their views and was promoted on Facebook and Instagram. The short survey also invited respondents to take part in the full consultation.

Response rate

A total of 219 respondents took part in the consultation survey.

A total of 306 respondents took part in the short social media survey.

An additional 14 respondents shared their views on the consultation by email. Two email responses were also submitted through the consultation survey.

40 participants took part in focus groups.

65 participants attended the Climate Action Plan drop-ins at libraries.

Draft Climate Action Plan Consultation

Executive summary

- **Are you sharing your views as an individual or on behalf of an organisation? (Base: 219)**
 - The majority of respondents, just under 94%, shared their views as an individual (201).
- **If you are sharing your views as an individual, what is your connection to Hackney? (Base: 296)**
 - The majority of respondents who shared their views as an individual, just under 68%, stated that they live in Hackney (198).
- **If you are part of an organisation, what type of organisation are you part of? (Base: 14)**
 - The highest percentage of respondents who shared their views as part of an organisation, just under 43%, are part of a Hackney voluntary and community sector organisation (5).

Your feedback on the draft Climate Action Plan

- **How concerned are you about the impact of climate change in Hackney? (Base: 219)**
 - The majority of respondents, just under 84%, stated that they are concerned about climate change in Hackney (180).

Adaptation

- **To what extent do you agree or disagree with the goals and objectives for Adaptation? (Base: 213)**
 - The majority of respondents, just under 77%, stated that they agree with the goals and objectives for Adaptation (160).
- **Please tell us what impact you think, if any, the adoption of the Adaptation goals and objectives would have on your household or business? (Base: 212)**
 - The majority of respondents, just over 64%, stated that the adoption of the Adaptation goals and objectives will have a positive impact (132).

Buildings

- **To what extent do you agree or disagree with the goals and objectives for Buildings? (Base: 212)**
 - The majority of respondents, just over 77%, stated that they agree with the goals and objectives for Buildings (160).
- **Please tell us what impact you think, if any, the adoption of the Buildings goals and objectives would have on your household or business? (Base: 209)**
 - The majority of respondents, just over 61%, stated that the adoption of the Buildings goals and objectives will have a positive impact (122).

Transport

- **To what extent do you agree or disagree with the goals and objectives for Transport? (Base: 211)**
 - The majority of respondents, just under 72%, stated that they agree with the goals and objectives for Transport (147).

- **Please tell us what impact you think, if any, the adoption of the Transport goals and objectives would have on your household or business? (Base: 211)**
 - The majority of respondents, just under 64%, stated that the adoption of the Transport goals and objectives will have a positive impact (131).

Consumption

- **To what extent do you agree or disagree with the goals and objectives for Consumption? (Base: 212)**
 - The majority of respondents, just over 76%, stated that they agree with the goals and objectives for Consumption (158).
- **Please tell us what impact you think, if any, the adoption of the Consumption goals and objectives would have on your household or business? (Base: 207)**
 - The majority of respondents, just over 64%, stated that the adoption of the Consumption goals and objectives will have a positive impact (130).

Environmental quality

- **To what extent do you agree or disagree with the goals and objectives for Environmental Quality? (Base: 210)**
 - The majority of respondents, just under 78%, agree with the goals and objectives for Environmental Quality (163).
- **Please tell us what impact you think, if any, the adoption of the Environmental Quality goals and objectives would have on your household or business? (Base: 207)**
 - The majority of respondents, just under 73%, stated that the adoption of the Environmental Quality goals and objectives will have a positive impact (150).

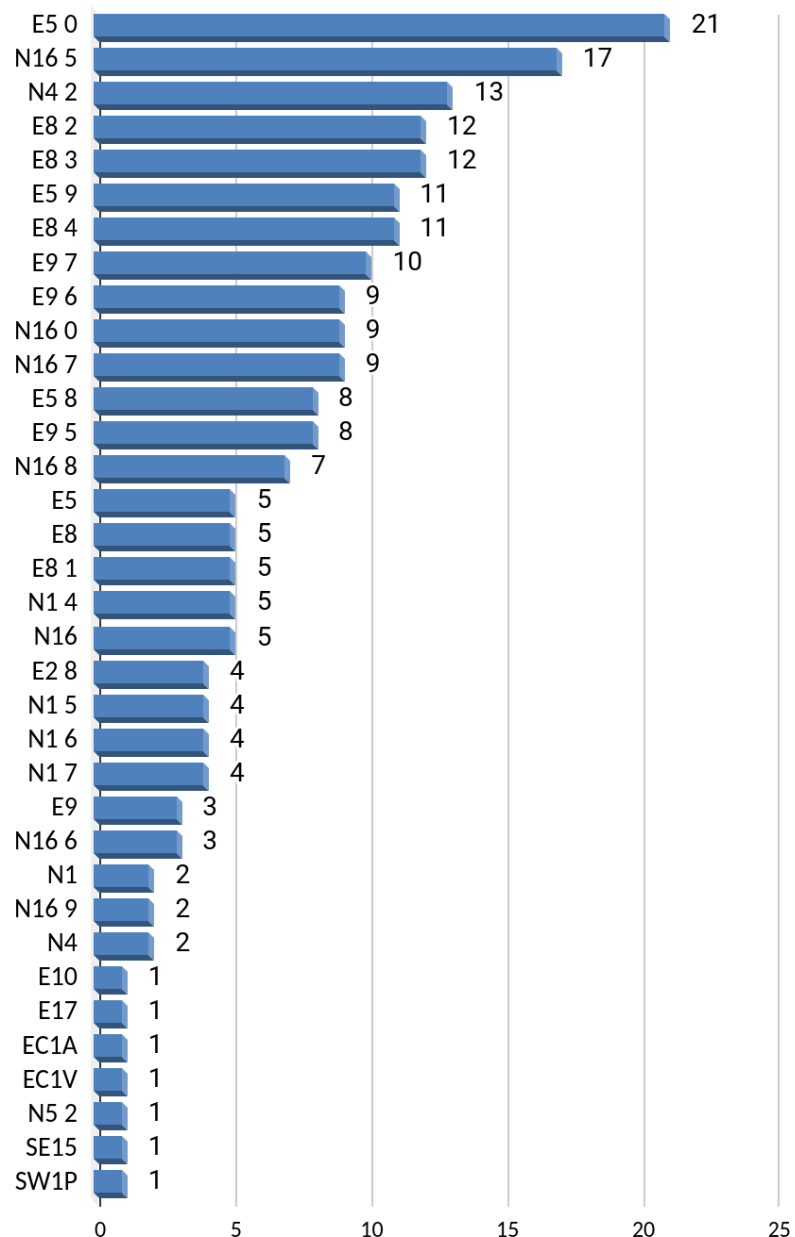
Final comments

- **Thinking about the draft Climate Action Plan as a whole, to what extent do you agree or disagree with the Climate Action Plan? (Base: 212)**
 - The majority of respondents, just over 77%, stated that they agree with the draft climate action plan as a whole (160).

Staying Informed

- **How would you like to be kept informed about the progress of the Climate Action Plan goals? (Base: 424)**
 - The highest percentage of respondents, just over 29%, stated that they want to be kept informed about the progress of the climate action plan by newsletters (125).

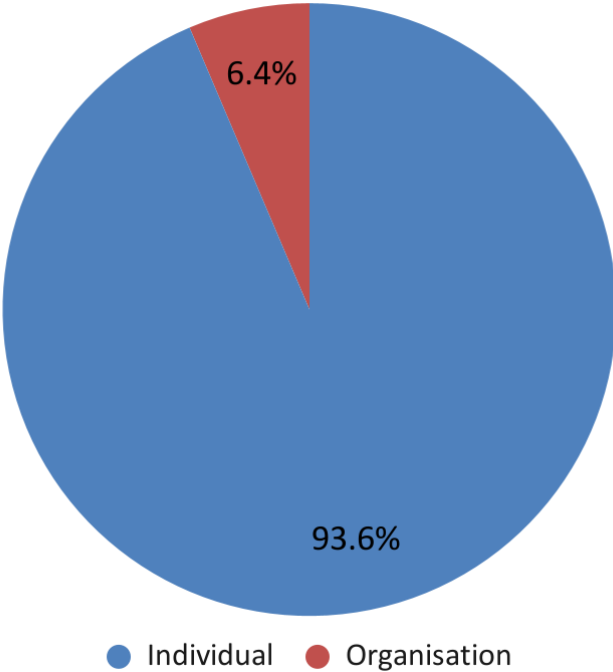
Postcode analysis



218 respondents provided the first three digits of their postcode. The postcode with the highest count is E5 0 (21). This is followed by N16 5 (17), N4 2 (13), E8 2 (12), E8 3 (12), E5 9 (11), E8 4 (11), E9 7 (10), E9 6 (9), N16 0 (9), N16 7 (9). All other postcodes had a lower count.

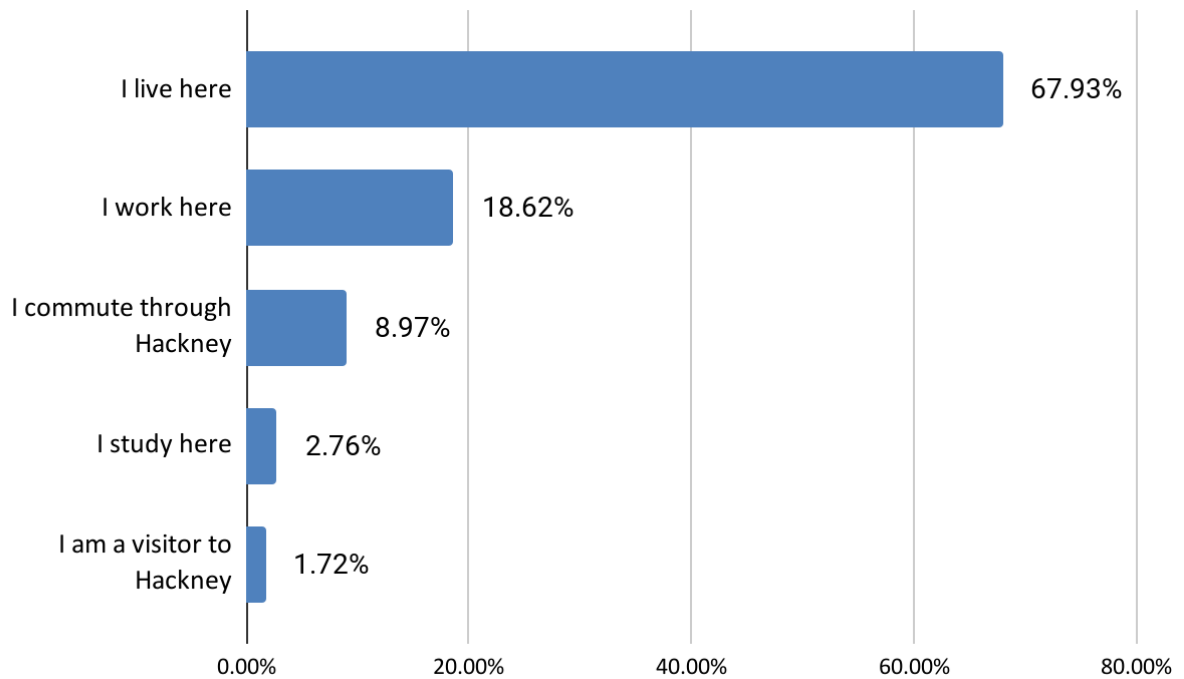
Overview of results

Are you sharing your views as an individual or on behalf of an organisation? (Base: 219)



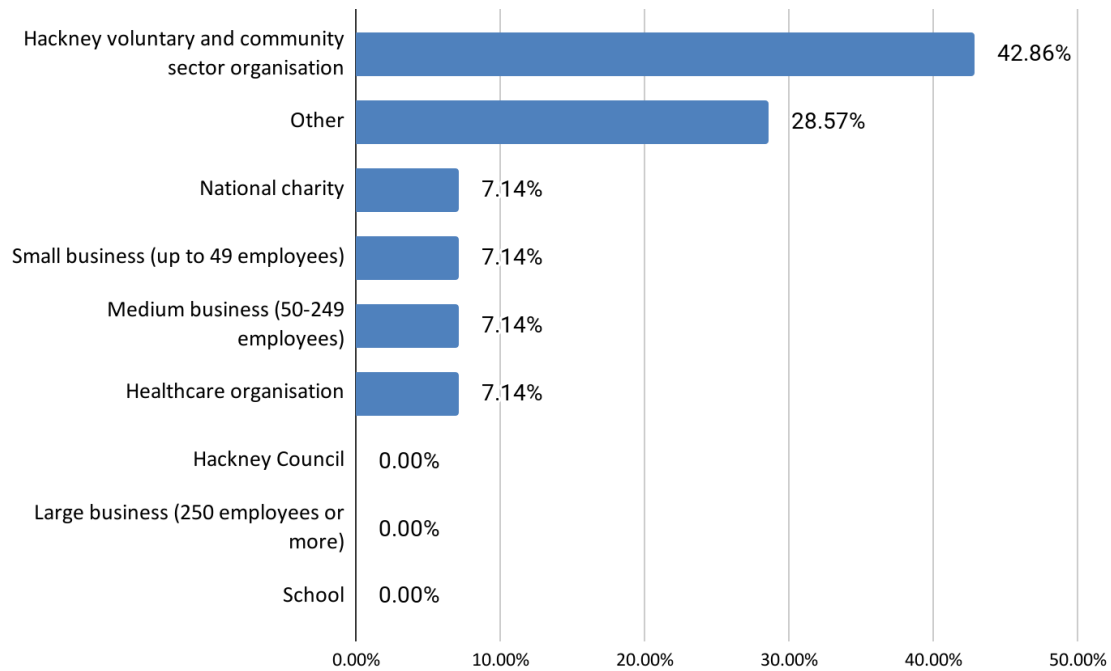
The majority of respondents, just under 94%, shared their views as an individual (205). Just over 6% of respondents stated that they were sharing their views on behalf of an organisation (14).

If you are sharing your views as an individual, what is your connection to Hackney?
(Base: 296)



The majority of respondents who shared their views as an individual, just under 68%, stated that they live in Hackney (201). This is followed by “I work here” (54), “I commute through Hackney” (27), “I study here” (8), and “I am a visitor to Hackney” (6).

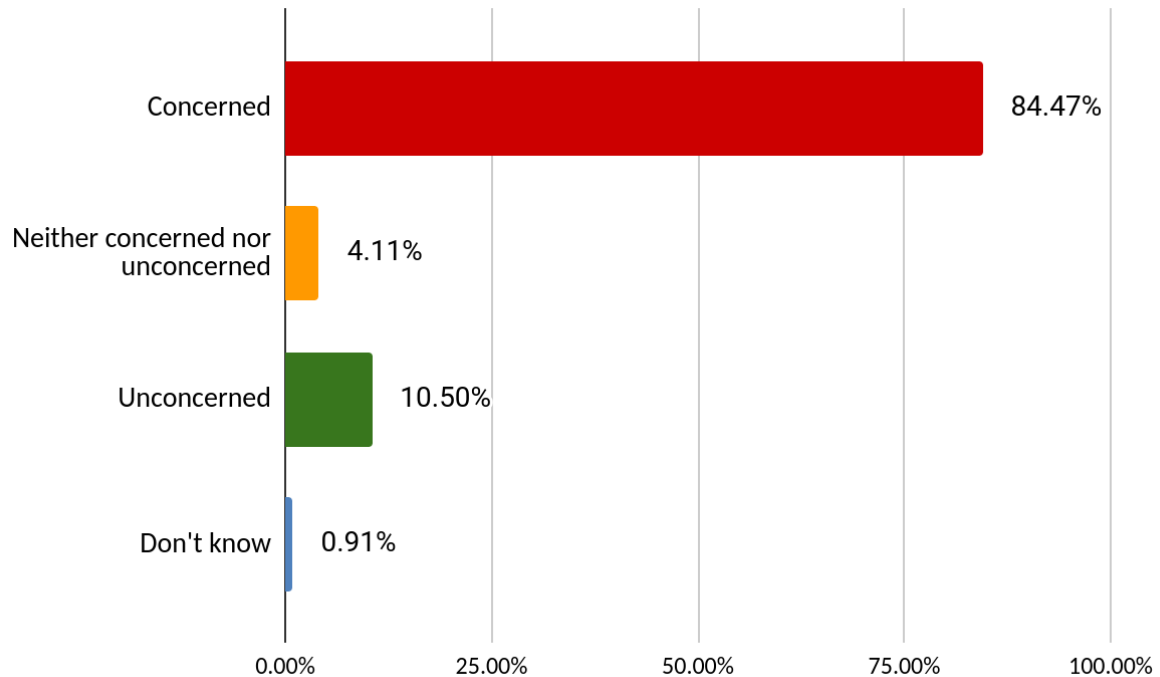
If you are part of an organisation, what type of organisation are you part of? (Base: 14)



The highest percentage of respondents, just under 43%, who shared their views on behalf of an organisation were part of a Hackney voluntary and community sector organisation (6). This is followed by “other” (4), national charity, small business (up to 49 employees), medium business (50-249 employees), and healthcare organisations (all 1 respondent.)

Your feedback on the draft Climate Action Plan

How concerned are you about the impact of climate change in Hackney? (Base: 219)



The majority of respondents, just over 84%, stated that they were concerned about the impact of climate change in Hackney (184). This includes just over 65% of respondents who were “very concerned” (144) and just under 19% of respondents who were “concerned” (41). This is followed by unconcerned (23), neither concerned nor unconcerned (9) and don’t know (2).

Which of the potential social justice issues in the Climate Action Plan are of most concern to you and why? (Base: 139)

Respondent’s comments were grouped into the following key themes. Please note that comments could be grouped into multiple themes.

For all qualitative analysis, examples of comments will be given for key themes with a count of 10 or higher. All themes with a count under 10 account can be made available on request.

Key theme	Count
Extreme weather: Flooding, heat waves, fires	36
Concern about the global impact	33
High level of concern and demand for rapid action	26
Impact on residents & communities	20
Pollution & air quality	16
Unconcerned about the impact of climate change in Hackney	11

Environmental impact	10
Local action is needed	6
Negative impact of LTNs	4
Impact on resources	4
Impact on cost of living	4
Concern that residents have little understanding of climate change impact and necessary actions	3
Green economy	3
Concerns about impact of climate change actions on personal freedoms	2
Comments on CAP approach	2

Extreme weather: Flooding, heat waves, fires

Respondents shared concerns about the impact of extreme weather as a result of climate change:

"We're seeing flooding, drought, fires, biodiversity collapse - all in Hackney, ALREADY. The climate crisis is happening now and we need to limit warming now."

"Research shows that it's one of the areas in the UK that's most vulnerable to the effects of climate change, especially with regard to heat and flooding."

"Climate change leads to more extreme weather, with more deaths from extreme heat and cold plus damage from drought and flooding. Climate change is also reducing harvests which is increasing food prices in Hackney."

Concern about global impacts

Respondents stated that climate change will have global impacts, not limited to Hackney:

"Not in Hackney itself but the world in general. We desperately need to address climate change to ensure the world is liveable for our children"

"It's the biggest issue we face in the world today, it's an emergency we need to tackle now."

"It is single greatest threat we are facing globally." [sic]

High level of concern and demand for rapid action

Respondents stated that were highly concerned and called for urgent action to reduce the impact of climate change:

"I have been involved in following environmental issues both as part of my work and outside interest. The issue for the world is now critical"

"I feel the urgency in addressing climate change and ecosystems collapse. All citizens need to be part of the plan to transition towards a sustainable model of society."

"Climate change is happening faster than we are responding."

Impact on residents & communities

Respondents expressed concern about the impact of climate change on Hackney's residents and communities, including health and wellbeing, displacement, and the impact on Hackney's most vulnerable communities:

"I am concerned in hearing about the first air pollution deaths in London"

"I can already see the impact - it's showing up in all our lives and the lives of the most vulnerable first."

"Heatwaves, flooding, refugees from other countries effected [sic] by climate change"

Pollution & air quality

Respondents shared concerns about pollution and poor quality air, including comments on the impact of traffic on air quality:

"I believe there is a lot of traffic which impacts peoples health"

"Pollution was a problem the Ltns have helped but I feel sorry for residents outside those zones"

"I'm concerned about climate change globally, not specifically to Hackney, extreme weather being a visible consequence of this which is seriously impacting people's lives. In Hackney my particular concern is environmental pollution from traffic and domestic burning of fossil fuels (which is not even mentioned in the 'major sources of emissions' pie chart). Domestic use of wood and coal for heating may produce a small fraction of the total emissions but the small particulates [sic] produced are some of the most harmful pollutants for human health."

Unconcerned about the impact of climate change in Hackney

Respondents were unconcerned about the impact of climate change in Hackney or did not think climate change was enough of a concern to warrant action:

"It really won't have much impact on London, it has too much money for it to be allowed to be a problem"

"I'd be more concerned if I lived in the Maldives, for example. Can't quite see why you put 'Hackney' in the question."

"Data does not back up statements of 'heating up' made by government and council members."

Environmental impact

Respondents commented on the environmental impact of climate change, particularly on plants, trees and ecosystems:

“The destruction of natural habitats on land and oceans; pollution, endless consumption of things increasing demand for minerals, burning of fossil fuels is causing the climate and ecosystems to collapse all around the world and we are not immune to these catastrophic events. Hackney council must be ready to reduce the impact of extreme climate events for Hackney’s residents.”

“Summer heat, flooding, and effect on people biodiversity nationally and globally”

“Climate change and the destruction of the eco system is worldwide”

Which of the potential social justice issues in the Climate Action Plan are of most concern to you and why? (Base: 194)

Comments were grouped into the following themes. Please note that comments could be grouped into multiple themes.

Key theme	Count
Concerns related to Buildings	61
Impact on disadvantaged groups and those who experience inequalities	40
Concerns related to Transport	40
Concerns related to Environmental Quality	33
Concerns related to Consumption	18
Concerns related to Adaptation	17
Impact of energy costs	16
Concerned about all social justice issues	15
LTN comments	7
Critical of CAP	5
Green economy	4
Action: provide financial support	4
Impact on health and wellbeing	3
Query the term "social justice"	1
Action: Work directly with communities	1

Concerns related to Buildings

Respondents shared social justice concerns related to the Buildings theme including fuel costs, insulation and heating, lack of control of renters, and the impact on vulnerable and low income renters:

"Buildings - because of the limitations on individual action in many cases (eg renters have little control; preferential VAT treatment of new build over renovations)

"Insulating homes to reduce fuel poverty - I worry the vulnerable will suffer ill-health this winter"

"The need to insulate homes and to support residents with the cost of this."

Impact on disadvantaged groups and those who experience inequalities

Respondents commented on the impact of vulnerable and socially disadvantaged residents, low income residents, disabled residents, older residents, and Black and global majority residents, and residents with health conditions:

"All of them are of concern to me, but especially issues which affect those on lower incomes and those with disabilities"

"All of them. They have an impact on peoples quality of life especially the vulnerable with health issues and the lonely, those who live alone and have limited social interaction"

"Poverty because it is harder for individuals affected to make changes, and this affects children, old people and members of the wider community."

Concerns related to Transport

Respondents commented on accessible public transport, air quality, and the impact of low traffic neighbourhoods:

"Transport -- public transport needs to be affordable and available to provide an efficient and cost-effective way for everyone to be able to get around without a car"

"accessible public transport - I have health/disability issues"

"Transport. Air quality, bus speeds, safe cycling, noise pollution, carbon dioxide emissions."

Concerns related to Environmental Quality

Respondents commented on air quality, access to green spaces and the impact of environmental quality on health:

"Environmental quality is the one that people have least control of all over - and potentially affects health for life"

"It is difficult to pick one of these items as different demographics will require and respond to different elements. Expanding green infrastructure and green spaces is potentially the most far reaching of these mitigations as this will promote active transport, provide climate change adaptation and mitigation, improve air quality, provide social spaces and educational opportunities."

"Pollution of air and water, use of pesticides, herbicides"

Concerns related to Consumption

Respondents commented on Consumption and access to cheap food and products, in addition to the importance of influencing residents to change their consumption habits:

"Consumption. Low income families being unable to afford products - food, goods, electrics, clothes - that will last and provide value for money. Sustainable, long lasting or healthy options are simply too expensive. Environmental quality - low income households being most likely to be exposed to traffic pollution. "

"Consumption - Every individual makes multiple decisions per day regarding purchases and consumption, and decisions regarding how to eat, what to wear, what we need for our homes, etc. have massive cumulative effects on the environment. Without better understanding of our consumption decisions at the individual household level, large-scale change will be more challenging."

"Access to good cheap healthy food"

Concerns related to Adaptation

Respondents commented on Adaptation goals and objectives and the need to support vulnerable communities:

"Adaptation - It will be essential to identify, listen to and involve the most vulnerable people, ensuring their voices are heard and insights incorporated into shaping plans"

"Adaptation. The worry that the costs of green transition and the effects of climate change may disproportionately impact those from lower socio economic background, especially in areas where expenditure is required to adapt (e.g. electric cars, household insulation etc)."

"Adaptation and supporting the most vulnerable in our communities"

Impact of energy costs

Often linked to Buildings, respondents expressed concern about the impact of high energy costs:

"They are all concerning and overlapping issues. I'm particularly concerned about buildings however as so many people live and work in poorly insulated homes and buildings and are powerless to change them due to finances and not owning them. The council should be

insulating its stock and adding solar panels/heat pumps wherever possible. And making RSLs do the same. This issue overlaps with the fuel poverty issue too.”

“cost of energy & difficulty for those who don't own home to improve it”

“fuel poverty”

Concerned about all social justice issues

Respondents stated that they were concerned about the social justice issues associated with all themes:

“To be honest I'm worried about all the social justice issues.”

“all are - because all are inter-related - the ecological crisis is total - we need to change how we live, work and most importantly reduce inequality while doing so”

“In terms of the potential social justice issues in the climate action plan i think all of them are equally important to flight the climate crisis that we currently have.”

Can you identify any other potential social justice issues related to the Climate Action Plan? (Base: 142)

Comments were grouped into the following themes.

Key theme	Count
Impact on vulnerable and/or disadvantaged groups	42
Buildings comments	21
Transport comments	20
No other social justice issues identified	19
LTN comments	10
Consumption comments	10
Critical of CAP	7
Education, engagement & communication	7
Environmental quality comments	7
Employment and green economy	6
Pollution	5
National and global action needed	3
Health and wellbeing	3
Adaptation comments	3
Impact of flooding and extreme weather	3
Focus on actions of wealthy residents	3
Edmonton incinerator comments	2

Impact on vulnerable and/or disadvantaged groups

Respondents commented on a number of disadvantaged groups who may be more vulnerable to the impact of climate change. Comments included groups who may be less likely to benefit from CAP actions due to the high cost of goals or housing tenure. Respondents identified groups including disabled residents, residents with health conditions, low income residents, Black and global majority residents, climate refugees, older people, women, children, LGBTQ+ residents, social housing tenants and private renters:

“Access to these changes for the unwell or disabled who often cannot focus on other issues when their health is not good/don’t have support”

“Shelter for homeless people in extreme weather - low and high”

“Another potential of social justice issues relating to the climate action plan is racial issues and class issues as both of these issues have a big impact on people’s lives.”

Buildings comments

Respondents commented on the impact of Buildings goals and objectives on residents in social housing and private renters, the need for warm houses, fuel poverty and the impact on health and wellbeing:

“Buildings - at risk groups identified in the plan are not in a position to be able to change their living environment to protect them from higher energy costs with cold winters and hotter summers.”

“Social housing needs to be energy efficient, well built using environmentally friendly materials, good noise insulation, not to contain ant [sic] harmful materials, and not be prone to mould. All these factors can seriously affect health and quality of life. Access to green areas is very important.”

“Add to table 1: Private renters living in sub-standard housing, and those in care homes and hostels may also be at risk as they have less agency over the quality of their housing and are dependent on others to make adaptations to climate risks and more likely to be affected by fuel poverty and overheating.”

Transport comments

Comments relating to transport such as comments on public transport, disabled access, cycling, electric vehicles, and including comments on LTNs:

“Transport - services in my local area are limited impacting the travel for vulnerable people (elderly, children, women), and the only bus coming through the estate is very infrequent with its route changed over the years to disconnect my area from the City and West End. The insufficient, unreliable and disconnected public transport network encourages some people to rely on private cars, which creates congestions [sic], demand for further parking space and contributes to pollution...”

“Encouraging electric vehicles and providing more charging points would help some levels of pollution (EVs still produce particulate pollution from brakes and tyre wear), but the majority of people can't afford an EV and any advantages offered would mainly benefit the wealthy. The best way to bring health benefits across the community is to reduce car use, not switch one type of vehicle for another. Someone may have an old car that they use rarely, to me that's better than an EV that's being driven every day...”

“Yes - it's vital that measures implemented do not disadvantage residents of certain parts of the borough e.g. landing residents of some roads with more traffic that has been diverted from other parts.”

No other social justice issues identified

Respondents stated that they could not identify other potential social justice issues:

“No.”

“Not beyond those you have addressed in the plan.”

“Seems comprehensive”

LTN comments

Respondents were critical of LTNs and commented on the negative impact on residents such as disabled residents and the concern that disadvantaged residents are exposed to worse air quality as a result of LTNs:

“LTNs make it harder for the sick / disabled to move around the borough”

“That many of the quiet street plans push traffic from already quiet areas onto already busy ones making them busier and more polluted environments for those living along those routes”

“Yes - it's vital that measures implemented do not disadvantage residents of certain parts of the borough e.g. landing residents of some roads with more traffic that has been diverted from other parts.”

Consumption comments

Respondents commented on diet, food poverty and security, recycling and waste, and comments both for and against promoting plant-based diets:

“Food security issues - more access to and the establishment of community food growing spaces all year round.”

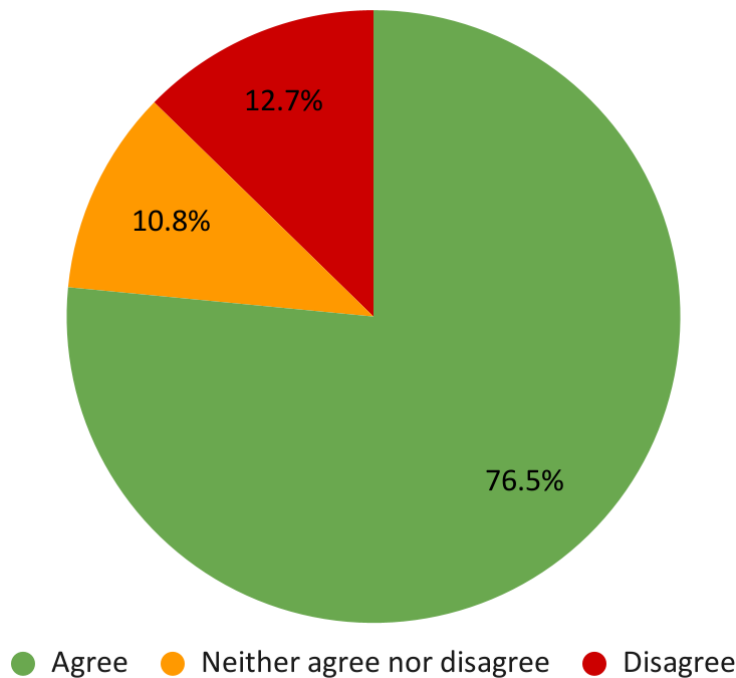
“lower food waste; reduce food poverty”

“Diet and what people eat: Eating more (UK sourced) vegetables and less meat, fish and dairy products is a good way to reduce personal carbon footprints and improve health. Health benefits and negative environmental impact of diet needs to be better explained (via schools and public health campaigns) to lower income and vulnerable groups as too many suffer more from eating imported processed [sic] foods (eg pasta, white flour breads, sweets, cakes, sausages etc) More affluent people have greater knowledge of the health and carbon impacts of different foods moving away from processed and meat rich foods.”

Adaptation

To what extent do you agree or disagree with the goals and objectives for Adaptation?

(Base: 213)



The majority of respondents, just under 77%, stated that they agree with the goals and objectives for Adaptation (163). This is followed by respondents who disagree (27) and respondents who neither agree nor disagree (23).

Please explain your response: (Base 138)

Respondents were given the opportunity to expand on their response to the previous question. Comments were grouped into the following key themes.

Key theme	Count
General statement of agreement towards all or specific goals and objectives	35

More detail required & question of how goals will be achieved	15
Tree planting and maintenance	15
Not ambitious enough / need to go further	11
Action is needed	10
Need to prevent climate breakdown in the first place	8
Community focus needed	6
Transport comments	6
Prioritise preventing climate breakdown	6
Green economy	5
Critical of CAP	5
Health and wellbeing	5
Thames Water comments	4
National government action is needed	3
General statement of disagreement towards all or specific goals and objectives	2
Global action is needed	2
Improve temperature regulation	2
Encourage behaviour change	1
Environmental quality	1

General statement of agreement towards all or specific goals and objectives

Respondents gave general statements of agreement and support for the Adaptation goals and objectives:

"These seems [sic] like the most important areas for adaptation. Let's make sure those who are least able to adapt for themselves, and who therefore might be most negatively impacted, are prioritised for support."

"These actions are essential"

"All the measures are good. To add to them I strongly suggest cooling centres are introduced for anyone who needs them in heatwaves. Public preparedness measures need to be widely understood. The public needs to be better prepared for what is coming and know how they can help their communities."

More detail needed

Respondents commented that more detail on the goals and objectives is needed in the Climate Action Plan, including questioning how the goals will be achieved:

"It's all positive stuff, but the devil is in the detail, and fundamentally unsure how rising global climate temperatures can be that much mitigated [sic] by local actions."

"Overall, I agree with the objectives/goals - but need to understand a higher granularity in thinking/strategy to help achieve those goals. - Goals are still quite high level."

"The plan contains welcome intentions and ideas, but is short on details on how it will be delivered. It is after all called an action plan. We would like to see priorities, targets/milestones and timescales given for each part, as we acknowledge some of the plan can be actioned more quickly than others."

Tree planting and maintenance

Respondents commented on the need for trees, planting and maintenance of planted trees:

"All are equally important and I would add that when Hackney plants trees too many still die from lack of care. Resident groups could be encouraged to adopt street trees to keep them watered"

"Very much support measures to reduce potential for overheating. Important to plant trees that are robust and less spindly silver birches seen in some new developments"

"more opportunities for tenants to have garden space on estates, more plants and bushes on estates near roads."

Not ambitious enough / need to go further

Respondents stated that the goals and objectives are not ambitious enough:

"Agree with all the goals but what the council is currently doing hardly scratches the surface of what needs to be done for effective cooling, flooding prevention, etc. We need a genuinely transformative programme to take out tarmac and put in trees and planting on every road."

"I am concerned that the plans about flood warning and prevention won't go far enough. We already see flooding at times of high rainfall and this will increase in the next 7 years. I am concerned that the draft action plan is not ambitious enough to protect our homes"

"Overall good but a bit limited in the way it is written. Eg for flood risk, why only focus on new build private development? What about encouraging permeable surfaces when upgrading properties where planning approval is required? What about ensuring that existing buildings do not overheat (eg by encouraging awnings / shade plants in the exterior)?"

Action is needed

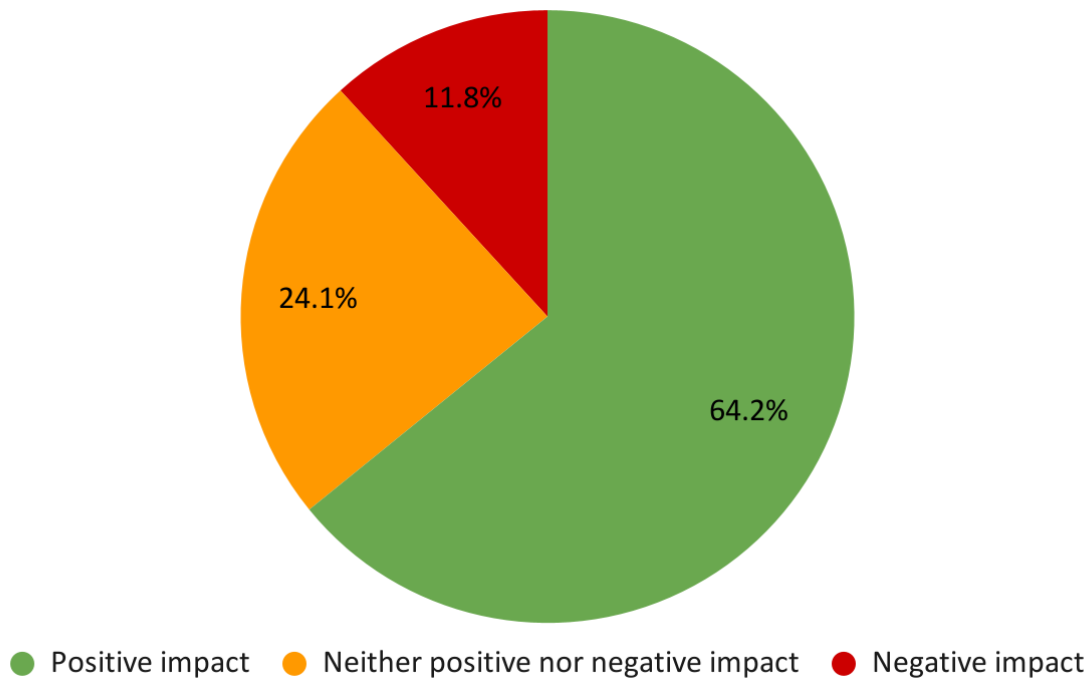
Respondents stated that rapid action is needed:

"We need to get going on all of this stuff as soon as possible. The negative effects of climate change are already starting to be noticeable"

"Needs to all happen faster"

"Climate is changing and we urgently need to take action to ensure that our way of life is not drastically changed by extreme weather"

Please tell us what impact you think, if any, the adoption of the Adaptation goals and objectives would have on your household or business? (Base: 212)



The majority of respondents, just over 64%, stated that the Adaptation goals and objectives will have a positive impact on their household or business (136). This is followed by neither positive nor negative impact (51) and negative impact (25).

Please explain your response: (Base: 125)

Respondents were given the opportunity to expand on their response to the previous question. Comments were grouped into the following key themes.

Key theme	Count
Positive impact	21
Improved green spaces and environment	14
More detail needed	14
Critical response to goals and objectives / negative impact	12
Concern about associated costs	12
Positive impact on health and wellbeing	11
Reduced risk of flooding	11
Improved living conditions & quality of life	10
Adaptation of homes, including insulation and energy efficiency	10
Better prepared for effects of climate change	7
Limited impact	6
Reduction in energy costs	6

LTN comments	3
Mitigate impact on vulnerable people	3
Cleaner air	3
Green economy	3
Involvement of communities is needed	2
Global action needed	2
Waterways and River Lea comments	2
Mitigation rather than adaptation	1
Public safety matter	1

Positive impact / agreement with the goals and objectives

Respondents stated that the goals and objectives would have a positive impact or that they generally agreed with the Adaptation goals:

“We believe the sustainable implementation of these adaptation goals will help adapt communities within the borough to climate change, resulting in a positive impact on the work we do.”

“More green space, more water, more nature (birds/ trees etc). This would have a positive impact on mental health and well-being. Knowing the council was taking action would help residents feel less worried and more prepared for climate change. It would be nice to allow residents to take part so that they felt that they were also able to do something active to mitigate against climate change e.g, get involved in planning and planting local green spaces.”

“the health of the community and our environment has a positive impact on everybody”

Improved green spaces and environment

Respondents stated that green spaces and the environment would improve:

“Actions to improve biodiversity and resilience will make my local environment more pleasant”

“Protecting local trees, greenery and parkland supports reduction in temperature in summer where I live”

“Better air. Better environment.”

More detail needed

Respondents stated that more detail is needed in order to assess the impact the Adaptation goals and objectives might have:

"The objectives are currently too loosely defined for me to be able to understand any impact on my household. I need to see some ambitious quantified objectives to be convinced of the positive impact the plan can have."

"The objectives are commendable but nothing in the wording really tells me what specific actions will be taken and so there is no way to tell you what impact they will have on my household."

"I can't respond properly because I don't know how you intend to implement your objectives"

Critical response to goals and objectives and negative impact

Respondents stated that the goals and objectives would have a negative impact or generally disagreed with the CAP:

"Negative"

"It will mean wasted money."

"Waste of time, money, resources which could be better spent."

Concern about associated costs

Respondents expressed concern around costs associated with adaptation:

"The impact depends on what changes are proposed for the block where I live. My main worry is the potential cost that this will incur on myself and other residents if our block undergoes major works."

"There will be both a positive and negative impact. The borough will be working to diminish climate damage = positive. As a private owner of a late Victorian mid terrace house with no available loft and situate [sic] in a conservation area the adaptation to improving its cold/heat insulation will be very expensive = negative"

"I expect an increase in (council) tax(es) will surely follow."

Positive impact on health and wellbeing

Respondents commented on the impact on health and wellbeing of individuals and communities:

"Will have a positive impact on physical health of me and my daughter through less extreme temperatures, and on our mental health to see the existential risks being taken seriously and acted upon to protect us all"

"The health of the community and our environment has a positive impact on everybody"

"If the goals are achieved, it can only help the mental and physical health of residents, knowing they matter to the council."

Risk of flooding

Respondents commented on flooding risks and the need for improved guttering and drains:

"The local area is at risk of flood we need to prepare so that we minimise the impact that extreme weather has on this risk"

"It will reduce the likelihood of increase cost due to flooding within the borough."

"Expanding Suds will reduce risk of flooding (my house is in a dip so might be at risk). Not sure if this is appropriate to this section but with heavier downpours our guttering systems may not be able to cope and so flood. We might need help to improve the guttering systems on our homes."

Improved living conditions & quality of life

Respondents stated that the goals and objectives would lead to an improved quality of life and living conditions:

"All the suggestions would improve my quality of life"

"Better resilient, green infrastructure that are implemented in our borough would make it a more liveable/pleasurable environment to live in."

"A more liveable London."

Adaptation of homes, including insulation and energy efficiency

Respondents commented on the need for home and building adaptations, including improvements to insulation and energy efficiency. Some respondents commented on the limitations of adaptation due to housing tenure:

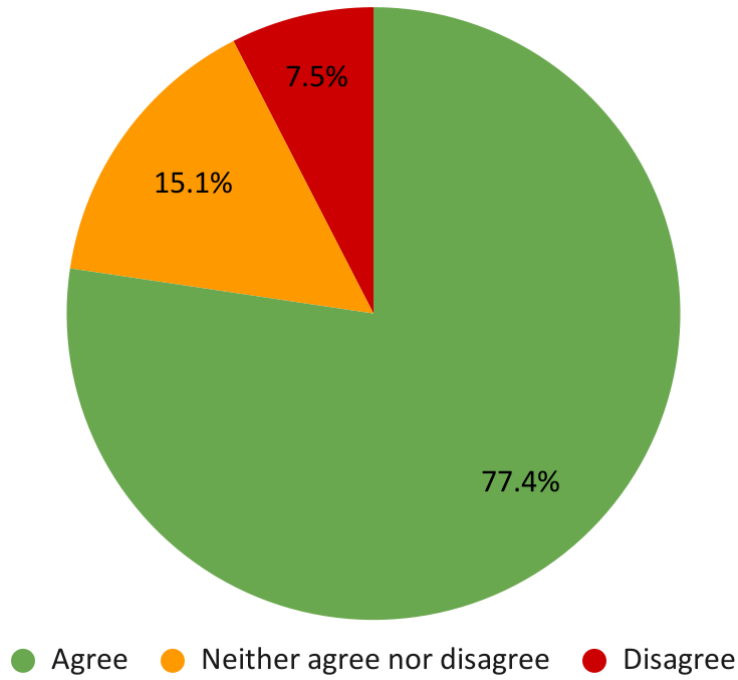
"Certainly insulation of properties will help towards adaption and costings of energy going forward"

"Any moves to make homes more energy efficient, both with heating and cooling, and to reduce use of fossil fuels is vital to reduce green house gases..."

"Raising the awareness of risks and impacts of overheating will stimulate interest in the need to retrofit buildings properly. Understanding the building as a system and taking a long term view of what is needed to build in resilience - for the building and the occupant"

Buildings

To what extent do you agree or disagree with the goals and objectives for Buildings?
(Base: 212)



The majority of respondents, just over 77%, stated that they agree with the goals and objectives for Buildings (164). This is followed by neither agree nor disagree (32) and disagree (16).

Please explain your response: (Base 135)

Respondents were given the opportunity to expand on their response to the previous question. Comments were grouped into the following themes.

Key theme	Count
General statement of agreement towards all or specific goals and objectives	64
Question of how goals will be achieved	19
Adaptation & retrofitting of existing buildings	19
Cost of goals and need for financial support	14
Solar panel comments	11
Action is needed	8
Detailed feedback & recommendations for amendments to CAP and implementation plan	8
Criticism of Council building practices	7
General statement of disagreement towards all or specific goals and	6

objectives	
Criticism of social housing standards	6
Buildings will be resilient to adverse weather	5
Green economy	5
Heat and insulation	5
CAP actions are more cost effective in the long run	4
Not enough information on private housing	3
Comments on gas boilers	3
Impact on residents	3
Other retrofit comments	3
National government action is needed	2
Engagement with local employers and businesses	2
Negative impact of renewable energy sources	1

General statement of agreement towards all or specific goals and objectives

Respondents gave general statements agreeing with the goals and objectives. Some respondents qualified their positive response with the question of how the goals will be achieved (see theme below):

“It’s all a no-brainer. These measures are the very least we can do to avert the worst effects of the climate crisis in the face of the uselessness of national government and the ineffectiveness of COP.”

“Very good idea. These plans will save a lot of energy in the next few years, so although it means investment in green technology and insulation etc it should lead to savings for the council in terms of how much it costs to run public buildings and facilities.”

“This is a relatively easy win which in addition to reducing carbon emissions would provide improved housing for residents”

Question of how goals will be achieved

Residents questions how the goals and objectives would be achieved:

“This is fundamental... but seriously hard to actually do. Even leaving to one side the question of how to improve the thermal performance of all of the buildings in the borough, do we even have the capacity in the borough’s electricity network to decarbonise heating?”

“Again, so vague. What is the time scale for this? Is there a real commitment to renovation of old buildings instead of constant new building? What about the height of new buildings, and where they will go. Is there a commitment not to take up current green space for building?”

“In general terms the goals and objectives are supported. However, reliance on central government and battery installation (currently expensive) may make the goals unobtainable”

Retrofitting and adaptation of buildings comments

Comments on adaptation of buildings and the goal of retrofitting existing buildings:

“Addressing issues to do with existing buildings in particular will make a major difference to green goals and peoples’ lives”

“We need to stop destroying and rebuilding but adapting and improving existing stock.”

“Reduction of consumption of raw materials and energy is vital to the overall success of any climate action plan. There is also potential when retrofitting to set a target for a requirement to incorporate bat, bird including swift, starling and house sparrow boxes which would be extremely low cost if incorporated at the site. Certain buildings would be suitable for Peregrine ledges and boxes.”

Cost of goals and need for financial support

Respondents asked how buildings goals and objectives will be paid for and raised the need for funding for residents, building owners and businesses:

“I agree but where is the funding coming from?”

“There is no mention of how these vastly expensive measures will be paid for and if this cost will be passed onto local residents or provided by Hackney. The required relocation of residents to allow for retrofitting of properties is expensive, environmentally taxing and there is no provision of where residents will be relocated given that there is already a housing crisis in the borough. A number of council properties do not meet existing living standards, on my own estate residents have been campaigning for years over living standards that do not meet the legal requirements. It's unclear how if the council cannot currently provide for these existing residents they will be able to successfully retrofit and rehouse current tenants.”

“Who's going to pay for it all?”

Solar panel comments:

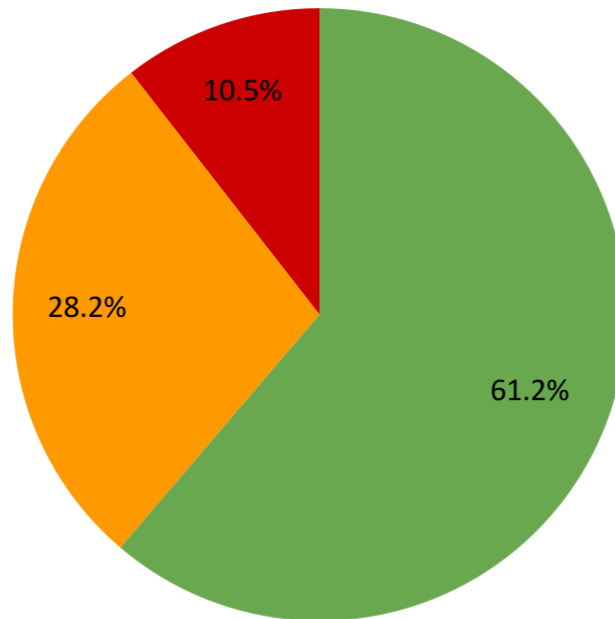
Residents commented on goals and objectives for solar panels:

“It's a no brainer to expand PV installation across the borough”

“I would say there must be enormous potential for using all the flat roofs for PV generation. Even now there are light weight pv system for roofs that aren't strong enough for standard PV panels.”

“Increasing of solar/renewable - implementing in government-owned buildings”

Please tell us what impact you think, if any, the adoption of the Buildings goals and objectives would have on your household or business? (Base: 126)



● Positive impact ● Neither positive nor negative impact ● Negative impact

The majority of respondents, just over 61%, stated that the adoption of the Buildings goals and objectives will have a positive impact on their household or business (128). This is followed by neither positive nor negative impact (59), and negative impact (22).

Please explain your response: (Base 126)

Respondents were given the opportunity to expand on their response to the previous question. Comments were grouped into the following themes.

Key theme	Count
High cost of goals and actions	21
Positive impact	19
Reduced energy costs	17
Improvements to homes: energy efficient, insulated & resilient to extreme weather	15
Critical response to goals and objectives	11
Lack of control for renters	10
Goals may not be suitable for all housing stock	9
Limited personal impact	8
Question of how it will be achieved / more detail needed	7
Resident advice on retrofit needed	4
Improved health and wellbeing & quality of life	4
Comments on the removal of gas boilers	3

Green economy	3
Negative impact on residents	2
Reduction of carbon emissions	2
Confidence in the Council	1
National government action is needed	1
Involvement of communities	1

High cost of goals and actions

Respondents expressed concern about the costs associated with the goals and objectives:

"I'm sure the plan can have a positive impact. The point is, how to realise it? Personally, solar is too expensive to install and would not significantly reduce my consumption as we are low users. I certainly can't afford to drill for a heat pump! There would have to be a more economical collective heat pump scheme to participate in than the solar scheme offered by Hackney and Islington a couple of years ago"

"I doubt it will have an impact unless the council is going to pay to retrofit people's houses. If not, I can't afford it, so nothing will change."

"I totally agree this needs to happen, but have a concern. As a leaseholder of a housing association flat I would be concerned about costs to me"

Positive impact

Respondents stated that the goals and objectives would have a positive impact on their household:

"Making homes warmer and more self sufficient is a massive plus."

"Buildings are a major source of emissions and the goals and targets if achieved will have a significant impact on emissions from existing buildings, new buildings and construction, and will increase renewable generation capacity, reduce fuel poverty, and make homes in the borough more comfortable and reduce the risk of overheating."

"I will be able to live comfortably in my home."

Reduced energy use and costs

Respondents stated that the goals and objectives would result in reduced energy costs for their household:

"Once again will help cut energy expenditure and promote health"

"Less worry about fuel poverty"

"Would reduce the energy use as less need to heat/cool my home."

Improvements to homes: energy efficient, insulated & resilient to extreme weather

Respondents commented on improvements to their homes including insulation and energy efficiency:

"I am a homeowner and want to make my house more efficient so these initiatives are very relevant"

"I would like my place to be insulated as much as is possible."

"Having a secure home ready for the fluctuating and extreme weather we're likely to have"

Critical response to goals and objectives

Respondents stated that they did not think the goals and objectives will be achieved:

"If you provide us with cheap local green energy then the impact will be amazing because it will be cheaper and greener for us. But I doubt this will happen"

"This will not work."

"It might even be negative, not everyone can change their boiler, use solar and definitely problematic with heat pumps in London flats."

Lack of control for renters

Respondents stated that the goals and objectives would have a limited impact private and social housing renters:

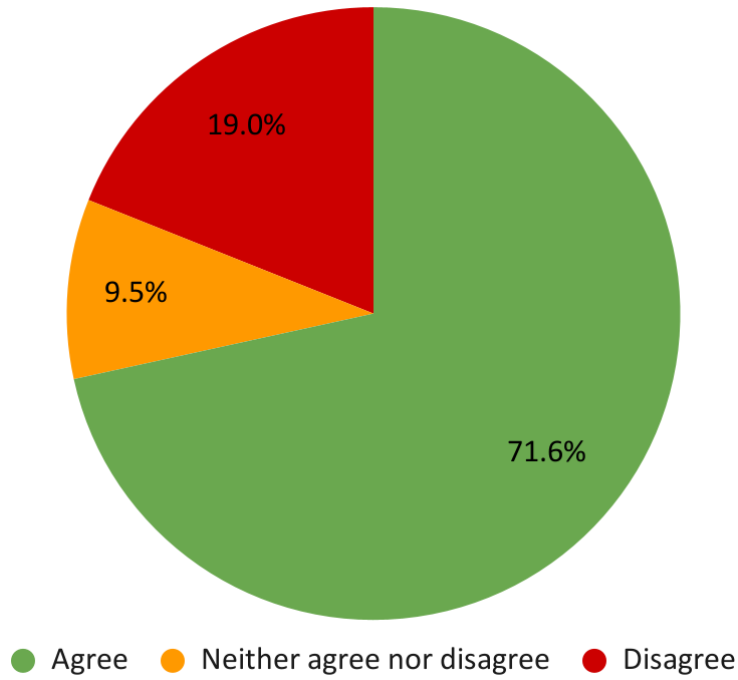
"As a renter, I have no possibility in making improvements, without either having to move or having to expect rent increases. I also have in part no say in energy provider choices."

"I live in Social Housing under Peabody. I don't think Hackney Council will get them or any other housing associations to invest in old properties like mine. We have been fighting to have our rotten sash windows replaced for close to a decade now."

"As a renting tenant in an old, airy building, none of these objectives benefit me. I imagine this will be the case for many residents in the area who cannot afford their own home."

Transport

To what extent do you agree or disagree with the goals and objectives for Transport?
(Base: 211)



The majority of respondents, just over 71%, agreed with the goals and objectives for Transport (151). This is followed by disagree (40) and neither agree nor disagree (20).

Please explain your response: (Base 156)

Respondents were given the opportunity to expand on their response to the previous question. Comments were grouped into the following themes.

Key theme	Count
Walking & cycling comments	41
Support reduction in vehicles use / promotion of electric vehicles and car sharing where needed	31
Public transport comments	28
General statement of agreement towards all or specific goals and objectives	22
Increased traffic and critical LTN comments	21
Impact on disabled people and vulnerable residents need to be considered	19
Safety needs to be prioritised	19
Air quality	14
More detail needed	9

Not ambitious enough	9
General statement of disagreement towards all or specific goals and objectives	9
Greening comments	8
Parking comments	8
Improved health and wellbeing & quality of life	8
Support for LTNs	8
Deliveries, cargo bikes and freight traffic	7
Negative environmental impact of electric vehicle production	6
Support for road user charging	4
Engage with communities	3
Against dockless bikes	2
Additional suggestions	2
CAP detail query	2

Walking & cycling comments

Respondents commented on walking and cycling, including the need for more cycling infrastructure and pedestrianised areas. Some cyclists commented on cycling safety in Hackney:

“Ease of access for pedestrians. More pedestrian walking space. More school streets. Low gas omissions [sic]. Accessible public transport. Safer car parking and walking for disabled travellers.”

“I walk and cycle and I would really like to see Hackney's roads becoming more cycle-friendly and less polluted because they're not at the moment. I would welcome a Road User Charging, based on income and type of vehicle (horsepower, etc).”

“Hackney is a walk and cycle friendly neighbourhood. It should continue demonstrating best practice as a low traffic borough.”

Support reduction in vehicles use / promotion of electric vehicles and car sharing where needed

Respondents supported the reduction of road vehicles and the promotion of electric vehicles and car sharing:

“More has to be done to encourage people out of their cars; and to clear our streets of parked cars. With fewer private cars on the streets, public transport will be smoother/quicker and more appealing...”

“This will succeed if there is expansion of public transport, and ideally public transport which is free for everyone. The use and purchase of SUVs must be countered by higher council tax rates for parking for residents with these cars, a public campaign about the climate impact of

large vehicles, vehicle sharing. Decreasing transit of HGVs through Hackney is important. Ensure discussion with Mayor of London on low impact delivery of goods"

"We need to massively decrease the car-centricity of our urban environment"

Public transport comments

Respondents commented on the need for better access to public transport. Some respondents called for more focus on public transport in the CAP:

"Hackney needs much better transport system including that the bus routes are highly congested in and around Hackney Central, it's faster to walk most days"

"Strategies that promote walking and cycling are much needed. However, we must also address public transport in the area. Why has public transport been left out?"

"I champion bikes all the way! Hackney isn't the best connected borough, the overground has been closed quite a bit recently. Buses can be infrequent and slow. It's the one thing Hackney is really lacking."

General statement of agreement towards all or specific goals and objectives

Respondents gave general statements of agreement:

"I strongly support the suggested goals and feel this is a great and achievable objective for the climate action plan."

"I support the move towards reducing the use of motor vehicles and walking, cycling and using public transport where ever possible. Most people I know are already doing this but don't feel the council or government is doing enough to encourage it yet"

"These all seem like the best measures to take and are thorough"

Increased traffic and critical LTN comments

Respondents commented on increases in traffic and disagreed with the implementation of low traffic neighbourhoods, stating that LTNs have increased traffic and air pollution:

"Much more must be done to reduce car use of all types, especially all the polluting private school minibuses in my area. It's shocking how many people drive when public transport in Hackney is good. LTNs are not the answer as they have forced more traffic onto main roads which are now worse to live on or walk down."

"The measures taken thus far have wholly negatively affected me: I live very near 3 main roads & a big roundabout and several "less near" LTNs- congestion, amount of time there s 'nigh gridlock' = air quality has worsened. And it s much harder for me, disabled (but walk& cycle when able), to get around = my world & social interactions have shrunk."

“too many LTN which cause traffic jams on major roads . cars need 3 times as much to reach their destination and produce too much toxic air.”

Impact on disabled people and vulnerable residents need to be considered

Respondents emphasised that the Transport goals and objectives need to take disabled people into account. Some respondents stated that the Transport goals ignore the experience of disabled residents where others offered positive comments:

“I’m disabled and appreciate the intent to make transport easier and safer .”

“Is there a consideration of accessibility for people with disabilities?”

“improving the transport and making it accessible is great, except if you are in a wheelchair, spaces for wheelchairs are mostly taken up by prams, which parents cant be bothered to fold when they take the children out. Bus drivers wont ask them to move even though it is a wheelchair space. Having less maned stations makes it hard for a wheelchair to get on and off older trains and tubes” [sic]

Safety needs to be prioritised

Respondents commented on safety related to dangerous driving by cyclists and scooters, the safety of bikes and theft, pedestrian safety:

“Does not appear to have a focus on pedestrian safety. Including managing the expansion of cycling and electric bikes in a way that doesn't make walking less comfortable / safe. Also does not include steps to address bus closure.”

“Regulations on cycling on the pavement and use of e-bikes on the pavement need to be enforced”

“I’m a cyclist and am extremely scared of cycling through Hackney as the roads and it’s car traffic are incredibly hostile towards cyclists. Know if multiple people that had accidents. The roads are way too narrow and damaged for so many cars and for accommodating cyclists.” [sic]

Improved Air quality

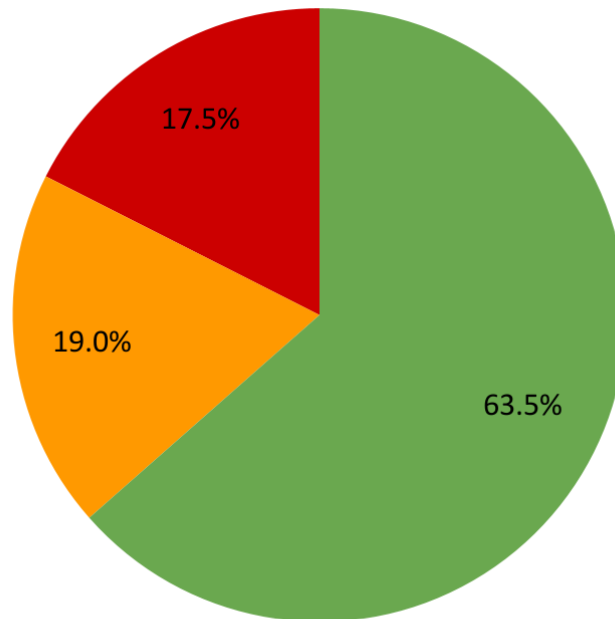
Respondents stated that the goals and objectives reduce air pollution linked to transport emissions and improve air quality:

“air quality is paramount”

“Really keen to see heavy pollution from busy roads reduced in the area. Would like to see more moves to promote cycling, and other low carbon forms of transport. I'm delighted to see for eg electric delivery vans in use - if there were sufficient incentives for companies to use those instead of diesel lorries - so for eg perhaps offer discounted charging facilities - that would really improve air quality in hackney”

“Despite all the cycling walking, the air is filthy. You can smell traffic fumes everywhere and my windowsills need to be cleaned twice a week in summer when the windows are open. I don't even live on a main road. Encouraging use of public transport, electric vehicles and car sharing is vital.”

Please tell us what impact you think, if any, the adoption of the Transport goals and objectives would have on your household or business? (Base: 211)



● Positive impact ● Neither positive nor negative impact ● Negative impact

The majority of respondents, just under 64%, stated that the adoption of the Transport goals and objectives would have a positive impact on their household or business (134). This is followed by neither negative nor positive impact (40) and negative impact (37).

Please explain your response: (Base 123)

Respondents were given the opportunity to expand on their response to the previous question. Comments were grouped into the following themes.

Key theme	Count
Improved air quality	23
Easier to walk / cycle	20
Negative impact	19
Positive impact	13
Safer, cleaner streets	11
Improved health and wellbeing	10
Reduced traffic	9
Reduced noise pollution	7

Not ambitious enough	7
Improved public transport options	7
Critical of LTNs	6
Limited impact	6
More detail needed	5
Impact on disabled residents and the elderly	5
Electric vehicle comments	5
Support for LTNs	4
Action needed to make walking safer	4
Bike infrastructure needed	3

Improved air quality

Respondents stated that Transport goals would improve air quality and reduce pollution:

“Improved air quality”

“Better cycle routes and improved air quality can't help but benefit my partner and I and our children.”

“Improved and liveable air quality. Reduction in air toxicity.”

Easier to walk / cycle

Respondents that the goals and objectives would make walking and cycling easier:

“More access to walking, cycling and public transport”

“Anything that makes it easier to get around on foot or bike is to be welcomed.”

“Easier to walk and cycle”

Negative impact

Respondents stated that the goals and objectives would have a negative impact on their household. This included impacts on businesses and income, costs associated with cars, traffic and journey times:

“Increased travel times damage my ability to earn a living and reduce the income of my household.”

“Create longer journey times, reduce choice, increase road congestion and pollution.”

“It will make more traffic on the streets, higher costs for car owners, more inconvenience to get to destinations, more traffic by rush-hour, if the plans were to give significant grants to buy more carbon efficient cars then that would be a more practical course of action.”

Positive impact

Respondents stated that the goals and objectives would be positive or beneficial:

“Better public transport and access to greener methods of transport would have a large positive impact”

“Cleaner air has a positive effect on climate change and mental health as more people wake up to the climate emergency. Taking action will make people feel they are having a positive effect and joining together”

“I think it will have a positive impact on the community and area overall but I don't feel like I would notice this directly myself.”

Safer, cleaner streets

Respondents stated that the goals would result in safer and cleaner streets:

“More green space, healthier and safer travel”

“Fewer people using motor vehicles makes the streets safer for our family to walk and cycle (we don't own a car).”

“Better connectivity, reduction in the modes of transport between private cars and public infrastructure - safer roads for people, less pollution on the street.”

Improved health and wellbeing

Respondents commented on improved health and wellbeing:

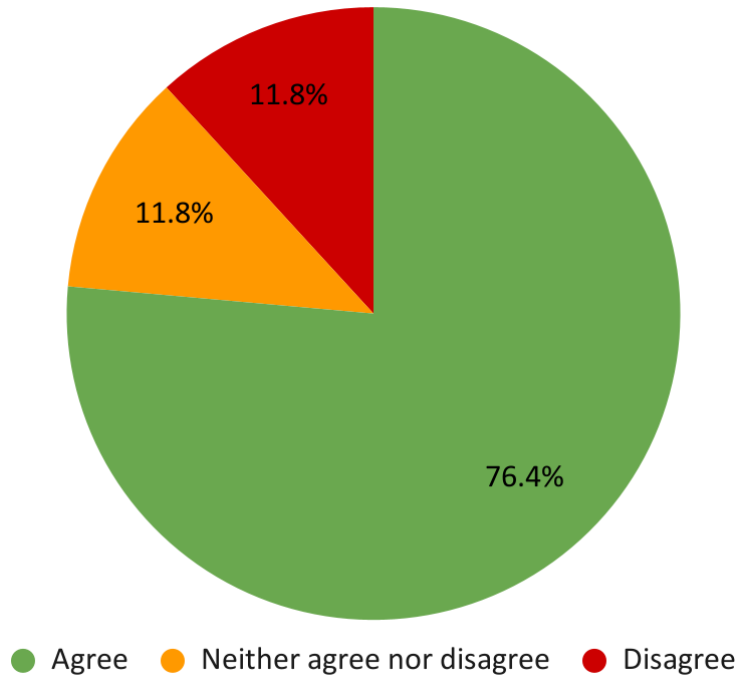
“Cleaner air and therefore better health. Research shows that pollution impacts on every organ of the body, not just the respiratory system.”

“Our physical health will improve from better air quality, and our mental health would improve from seeing existential climate risks being taken seriously with sufficient action to reduce and mitigate.”

“Make the air cleaner & improve my health.”

Consumption

To what extent do you agree or disagree with the goals and objectives for Consumption? (Base: 212)



The majority of respondents, just over 76%, agree with the goals and objectives for Consumption (162). This is followed by neither agree nor disagree and disagree (both 25 respondents.)

Please explain your response: (Base137)

Respondents were given the opportunity to expand on their response to the previous question. Comments were grouped into the following themes.

Key theme	Count
General statement of agreement towards all or specific goals and objectives	43
Improvements to recycling facilities, making it easier to recycle or repair	15
General statement of disagreement towards all or specific goals and objectives	12
More detail needed	10
Comments on plastic consumption	9
Behaviour change & messaging	8
Business licensing and rates / business actions	8
Promote local food production	8
Question how it will be achieved	7
Encourage reduction of animal product consumption	7

Not ambitious enough / need to go further	5
Schools	4
Cost impact	4
Green economy	4
Edmonton incinerator comments	4
Access to food & food poverty	2
Global action needed	2
Deliveries and traffic	2
Detailed comments / implementation plan comments	2
Overpopulation comment	1
Cultural considerations	1

General statement of agreement towards all or specific goals and objectives

Respondents stated that they generally agreed with the Consumption goals and objectives:

“These are very difficult habits to change for us all and the council support would be welcome”

“These changes are vital to our future. We need to encourage a sustainable, circular economy for our own survival. Doing this at a local level is important and sets a great example to other boroughs.”

“I strongly support the goals and objectives. They could be strengthened by the addition of reducing packaging and making all necessary packaging environmentally sustainable. This would need to be focused on engagement with businesses and supply chains in and supporting Hackney.”

Improvements to recycling facilities, making it easier to recycle or repair

Respondents called for improvements to recycling facilities and supported initiatives to encourage repairing items:

“The council needs to make sure that recycling and compost is really recycled. Accept more plastics, provide better information about what can be accepted.”

“There should be a commitment to real recycling rather than just collecting recyclable goods, repair, recycle and re-use should be promoted as much as possible”

“if you do not have enough money to buy good quality, you are stuck in a cycle of buying within your means. repair shops have disappeared so even if you want to repair it is hard or expensive to do. encouraging sites where you can get free items, exchange items and charge reduced prices should be more advertised, so people know this is an option open to them”

General statement of disagreement towards all or specific goals and objectives

Respondents gave general statements of disagreement, including statements that it is Council overreach to encourage residents to adopt a plant based diet:

"I don't agree with the idea that planet based diets should be forced onto residents as it should be a choice whether or not people want to have a planet based diet."

"As I said before, while people should have the opportunity to buy quality food, the council has no business telling people what to eat. Honestly, that is so insulting."

"It is pie in the sky to hope for reduced consumption. In my street many houses have 6 wheelie bins plus several green sacks of rubbish a week."

More detail needed

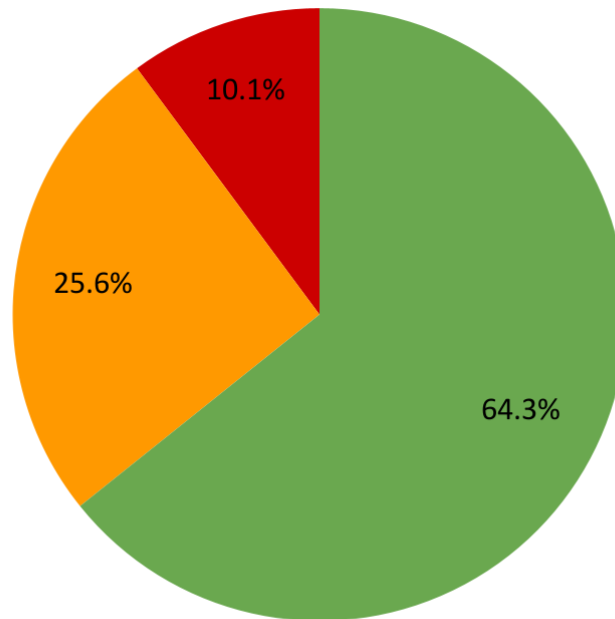
Respondents stated that aspects of the goals and objectives required more detail:

"I think points like 'reduce food poverty' needs more expansion with a clear plan and timeline - but overall the steps are good."

"I agree with a lot of the goals in the Consumption section. Including mention of plant based diets is very important. However, more detail and thought needs to be put into this. How will the council educate residents about the benefits of a plant based diet (environmental and health related benefits)? Will it lead by example by making all their own catering plant based? This is such a simple change that will massively reduce emissions."

"I think there needs to be more emphasis on how hackney will reduce packaging waste. How can supermarkets and small businesses be incentivised to sell reduced packaging with their produce. How can legislation be strengthened at a borough level?"

Please tell us what impact you think, if any, the adoption of the Consumption goals and objectives would have on your household or business? (Base: 207)



● Positive impact ● Neither positive nor negative impact ● Negative impact

The majority of respondents, just over 64%, stated that they think the adoption of the Consumption goals and objectives will have a positive impact on their household or business (133). This is followed by neither positive nor negative impact (53) and negative impact (21).

Please explain your response: (base 98)

Respondents were given the opportunity to expand on their response to the previous question. Comments were grouped into the following themes.

Key theme	Count
Easier to repair, recycle & reduce consumption	15
Limited impact	14
Positive impact	11
Improved health, wellbeing, and quality of life	8
Educate and engage residents on reducing consumption	6
Critical of goals and objectives	5
Lower carbon emissions	5
Negative impact	4
Food production & access	4
Support needed to reduce consumption	3
Question of how it will be achieved / more detail needed	3
Improved local environment	3
Comments on plant-based diets	3

Reduced costs	2
Investments & green economy	2
Improvements to recycling practices needed	2
Build community	1

Easier to repair, recycle & reduce consumption

Respondents were supportive of having more access to recycling and repair facilities:

"More ways to reduce, compost etc would decrease anxiety about the waste we produce."

"Make it easier to pass goods on, get them repaired."

"Easier recycling / repair options would be positive. We are starting from a low base. I recently tried to visit three different recycling points in Hackney only to find them all overflowing. Improving things like this would be positive."

Limited impact

Respondents stated that the goals and objectives would have a limited impact, often because their household already take actions to reduce consumption:

"Little direct impact on me personally as I already do many of these actions."

"My block already has good access to recycling bins, and I don't run a business so changes to businesses will not affect me. I am a vegetarian who eats dairy and eggs, and I will not be changing my diet."

"No change for me personally."

Positive impact

Respondents stated that the goals and objectives would have a positive impact or expressed agreement with the goals and objectives:

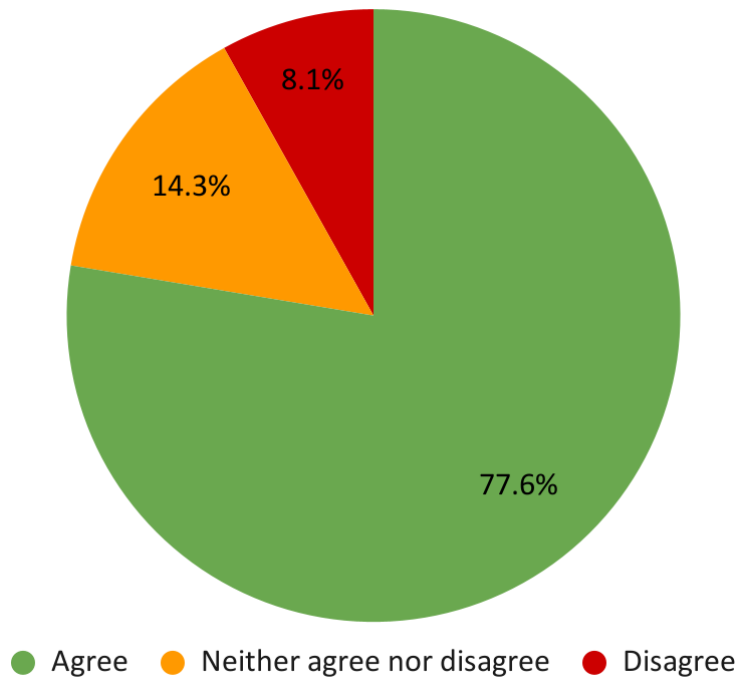
"It's an all-round winner, benefiting health and local environment."

"Less waste is good for us all"

"Surely great. Less clutter. Less nonsense junk. Satisfaction of giving things a new lease of life. Healthier food."

Environmental quality

To what extent do you agree or disagree with the goals and objectives for Environmental Quality? (Base: 210)



The majority of respondents, just under 78%, agree with the goals and objectives for Environmental Quality (163). This is followed by neither agree nor disagree (30) and disagree (17).

Please explain your response: (base 128)

Respondents were given the opportunity to expand on their response to the previous question. Comments were grouped into the following themes.

Key theme	Count
General statement of agreement towards all or specific goals and objectives	34
Air quality	25
More green space, trees and maintenance	23
Need for improved biodiversity / actions to protect biodiversity	20
Protection of River Lea and water bodies	18
Community involvement needed	9
Reduce car usage	8
Thames Water comments	8
More detail needed	7
Health and wellbeing	7

Not ambitious enough / need to go further	6
General statement of disagreement towards all or specific goals and objectives	5
Biodiversity officer needed	5
LTN comments	5
Education & engagement	4
Critical of CAP	3
Fires and burning	3
Paving comments	3
Parks comments	3
Action is needed	1
Litter	1

General statement of agreement towards all or specific goals and objectives

Respondents stated that they agreed with the Environmental quality goals and objectives:

“Strongly agree with the suggestions made and the impact they will have on residents”

“Looking forward to this becoming reality!”

“Strongly agree, especially on water quality (River Lea really needs to be cleaned up)”

Air quality

Respondents commented on air quality and the need to reduce air pollution. Respondents also commented on the impact of transport on air quality:

“In my view, the air pollution problems of our borough should be an immediate priority.”

“Poor air quality remains a major concern”

“Air quality is not an issue that can be addressed in isolation - a metropolitan response is required. Cycle lanes and LTN need to be independently assessed to establish contribution to traffic congestion, pollution and reduced quality of life and choice.”

More green space, trees and maintenance

Respondents stated that green spaces and trees should be maintained and access to green spaces expanded:

“Nothing should be done to decrease the amount of green space in the borough, and every opportunity should be taken to increase it.”

“I'd love to see an expansion of headline ambition beyond improving biodiversity in existing green spaces (though this is mentioned in greater detail beyond the headline). We need MORE green spaces. We need more urban greening, depaving, conversion of unused,

unloved paved areas to SuDS, public realm etc. Things can be integrated into each other, eg in Copenhagen they've got sunken bike parking outside Norreport train station, which can flood and store water to drain away more slowly - bikes get wet, but so what, better than flooding homes or businesses. This sort of integration delivers best value for money and use of scarce space in the Borough."

"Reduction of vehicle use and the opening up of spaces for wildlife and for planting of trees, food and enjoying would benefit health and wellbeing"

Need for improved biodiversity / actions to protect biodiversity

Respondents commented on the need to increase biodiversity and recommended related actions:

"We need to do more to foster biodiversity in the borough"

"We must allow plants, insects, birds etc to flourish. This means people need to understand the benefits to them, rather than that nature is an enemy. Reducing weedkiller in our streets, results in an increase in plants, which is positive for air quality, biodiversity, flood management etc but some people object to this. There needs to be a big campaign to reverse the nature hating habits."

"This is an easy win, increasing biodiversity, and am already engaged in it."

Protection of River Lea and water bodies

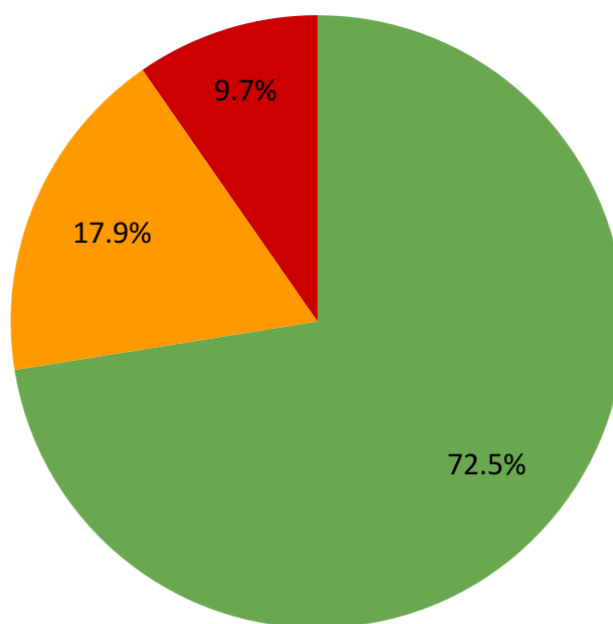
Respondents commented on the importance of protecting water bodies and the River Lea:

"Water body management is of major concern - local rivers, streams, canals etc. need to be protected from waste and pollution and Hackney Council needs to step up where national bodies have failed to act."

"Could do with more specifics on tackling sewage being dumped in rivers (I appreciate this is not just a Hackney problem but a nationwide issue). But yes - keen to see all the environmental improvements as described"

"It's vital that the council maintains pressure on the Environment Agency and Thames Water with regard to sewage spills in the River Lea. I'd also like to see the council support East London Waterworks Park secure the site for their wild swimming project with financial backing."

Please tell us what impact you think, if any, the adoption of the Environmental Quality goals and objectives would have on your household or business? (Base: 207)



● Positive impact ● Neither positive nor negative impact ● Negative impact

The majority of respondents, just under 73%, stated that the adoption of the Environmental Quality goals and objectives will have a positive impact on their household or business (150). This is followed by neither positive nor negative impact (37) and negative impact (20).

Please explain your response: (base 93)

Respondents were given the opportunity to expand on their response to the previous question. Comments were grouped into the following themes.

Key theme	Count
Improved health, wellbeing and quality of life	21
Positive impact	17
Improved air quality	16
Improved environment, wildlife & biodiversity	10
Green spaces	9
Cost	3
Critical of LTNs	3
More detail required	2
Community involvement important	2
Limited impact	2
Wider London action needed	2
Address domestic burning	1
Comments on heat pumps	1
Concern about impact of climate change	1

In favour of more recycling	1
More funding for parks is needed	1

Improved health, wellbeing and quality of life

Respondents stated that the Environmental Quality goals and objectives would improve their health, wellbeing and quality of life:

“Our physical health would improve from better air quality and our mental health would improve from seeing existential climate risks being taken seriously with sufficient action to reduce and mitigate.”

“Better quality of life by living closer to the natural environment.”

“These changes will make Hackney a nicer, healthier place to live whilst also creating jobs.”

Positive impact

Respondents stated that the goals and objectives would have a positive impact:

“Strongly agree with the suggestions made and the impact they will have on residents”

“It will improve the community rather than me as an individual”

“It would be amazing for every resident”

Improved air quality

Respondents commented on the benefits of improved air quality:

“Cleaner air!”

“I am particularly keen for action on air quality.”

“Improving air quality will make it safer to be outside.”

Improved environment, wildlife & biodiversity

Respondents commented on improvements to environment, wildlife & biodiversity:

“Increased planting and investment in biodiversity within green spaces can only benefit all”

“Environmental Quality is a vital component of climate action. Climate inaction exacerbates poor environmental quality, while improving environmental quality contributes to resilience in the face of climate change. It is also vital to reverse biodiversity loss in tandem with climate action to tackle the linked biodiversity and climate crises.”

“Enhanced ecosystems!”

How can we encourage community ownership of the Climate Action Plan goals?

(Base 178)

Responses to the question were grouped into the following key themes. Responses could be grouped into more than one theme.

Key theme	Count
Education, engagement & communication	63
Engage community groups and support residents to build community ownership	44
Education & engagement with children and young people	20
Suggested Council actions	13
Incentivise action	12
Critical of CAP	11
Communication & engagement with opposing views	10
Work with businesses, partners and community organisations	8
Implement a citizen's panel	7
Ensure goals and plans are quantifiable	5
More access to green spaces	5
Support disadvantaged residents and those most likely to be affected by CAP	4
LTN comments	3
Roads and transport comments	2
Reassurance on how CAP will be funded	1
National government action	1

Education, engagement & communication

Respondents recommended ways to engage with and educate residents, including recommendations for better communication with residents and stakeholders to encourage community ownership. Respondents also called for more accessible language to be used in CAP documents:

“Start with telling us about the benefits. It is not a loss to us to increase air quality, reduce temperatures, increase the amount of greenery, reduce flooding etc. It is a big benefit to people's quality of life. We need to be positive about it and what people can do, rather than feeling overwhelmed by it.”

“Constant education across all demographics in Hackney that stress the benefits of adopting the policy 'themes' proposed to tackle Climate Change locally...”

“By using simple language to express not so simple ideas to everyone and engaging on different appropriate levels to cooperate with those with realistic innovative solutions”

Engage community groups and support residents to build community ownership

Respondents suggested the Council support to community groups to take climate actions, including providing resources and funding, in addition to calling for more community involvement in Council action planning:

“Co-production with the community - solving climate and social issues at the same time with well designed and climate friendly policies by understanding real-life challenges.”

“create plans and projects for communities to be more involved in”

“Active involvement of local residents; Leaseholders and Tenants Association in the implementation and delivery of the Plan goals”

Education & engagement with children and young people

Respondents specifically called for engagement with and education of children and young people:

“I expect schools engagement is key to getting families on board. Social events are a way to reach older, isolated community members”

“Children and young people are key as they will be most affected. Educate them about what adults should be doing / not doing eg leaving their engines running, throwing away food, and they will sort out their adults.”

“1. Be seen to respond to community decisions. 2. Have a hopeful and exciting project across all schools in Hackney. Kids would then distribute information to many homes. Kids could suggest ideas, carry out projects (like planting trees, monitoring pollution or producing information packs) and encourage family involvement in surveys, planning decisions, etc. They could analyse LTNs (in science or geography classes) so that people understand the benefits and problems. Schools have after school clubs - there could be a borough-wide environment club with debates, projects and celebrations.”

Suggested Council actions

Respondents suggested actions the Council can take to promote community ownership such as transparency and leading by example:

“Promote plant based eating among residents. Lead by example by making council catering plant based.”

“treat climate goals as the defining part of all social policy in the borough - so it is not seen as a 'separate' issue and therefore not of relevance but show how it affects everything and why it matters so much”

“...Hackney council plays the most important role in being ambitious, setting the best practices (especially within the organisation), to set an example for the rest of the borough.”

Incentivise action

Respondents suggested that residents and stakeholders be incentivised financially and socially to take climate actions:

"I'd like to say that fostering awareness and community activism is the way but I suspect most people will only care when there's a financial implication to not caring."

"Making action plans law, businesses will only change if they have to by law"

"The Borough and especially Hackney Homes has to affirmatively incentivise tenants and resident to engage themselves in the process of greening Hackney. There is no tangible reward system to encourage tenants and residents to do so. e.g. strictly speaking, a tree or climbers have a tangible, financial calculatable value but Hackney Homes will regularly cut them or remove them instead of rewarding such growers for growing them in some way. There is no meritocratic element."

Critical of CAP

Including comments from respondents who disagreed with the draft CAP as a whole:

"By scrapping it."

"It is evident that by 'encourage' you mean force as the decision has been made and is due to be implemented with or without residents consent and/or approval. This is shameful on the local councils. Our rights are being diminished. Common sense shows that Net zero is impossible but this slogan is being pushed regardless. The actual figures for so called climate change are disputably farcical."

"By not adopting them."

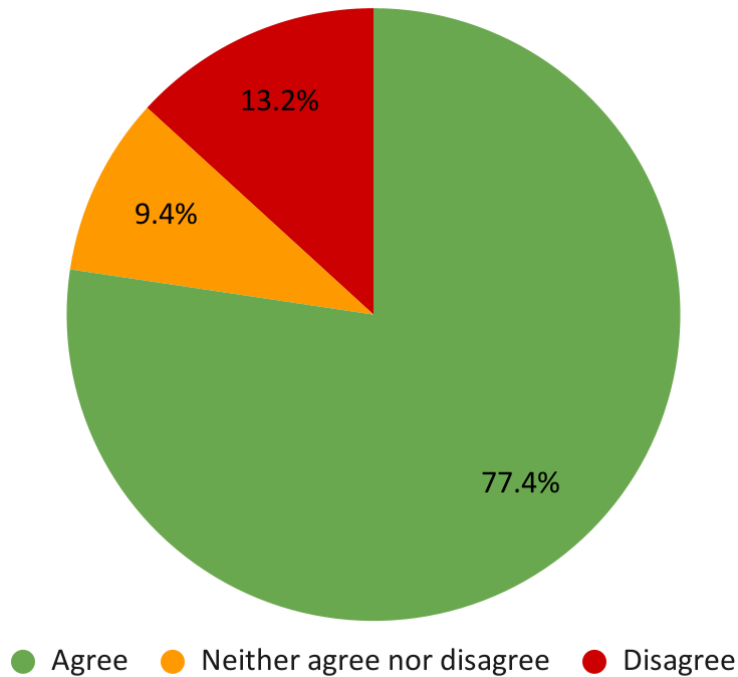
Communication & engagement with opposing views

Respondents criticised the Council for not engaging with opposition views and encouraged the Council to engage more with opposing views:

"Hackney Council currently has a well deserved reputation for being autocratic and not listening to residents. While I can understand that much of the discussion from local residents is often ideological and confrontational, I feel that the council often take an approach that is just as bad..."

"By not ignoring responses you don't like!"

Thinking about the draft Climate Action Plan as a whole, to what extent do you agree or disagree with the Climate Action Plan? (Base: 212)



The majority of respondents, just over 77%, agree with the draft Climate Action Plan as a whole (164). This is followed by neither agree nor disagree (20) and disagree (28).

Do you have any other comments on the Climate Action Plan? (Base 157)

Responses to the question were coded into the following key themes.

Key theme	Count
Positive response	30
Further engagement with community groups and disadvantaged groups is needed	24
Question of how CAP will be implemented and measured	18
CAP is not ambitious and/or detailed enough	17
Rapid action needs to be taken	12
Critical response	12
Transport comments	12
No further comments	11
Consumption comments	7
Buildings comments	6
LTN comments	5
Environmental quality comments	4
National action is needed	4

Consultation feedback	3
Global action is needed	2

Positive response

Respondents gave a positive response to the draft CAP. Some respondents also raised further comments:

“Great to see the council finally doing something positive which would have a long lasting impact for our environment and the residents.”

“I think it’s a big step in the right direction and if followed through by the whole of the community we will succeed in our common goal of zero emissions.”

“I normally look at these sorts of plans and go “ugh, not far enough or fast enough” - not this time. Great, ambitious plan. Makes me proud to live in Hackney. Well done everyone involved in it. Thank you.”

Further engagement with community groups and disadvantaged groups is needed

Respondents stated that further engagement with community groups to take action and implement the CAP:

“Make sure that people from ethnic minority, working class, disable [sic] backgrounds are being heard the most as these issues will affect these people from those backgrounds.”

“In order to achieve the objectives, Hackney council will need to make it easier for residents and businesses to take action, this must be done through effective engagement, education and awareness, information and resource, financial assistance, planning reform and partnering with local groups and organisations.”

“if individuals have rights, they should also have responsibilities. It's important to bring this home to residents, workers and businesses in the Borough. We are all set to gain from the Climate Action Plan, but the public need to make an effort too. This can be fun, it can reinforce communities, it will require their commitment, but consideration and sacrifice is also necessary to live in a brilliantly climate resilient, climate-friendly borough.”

Question of how CAP will be implemented and measured

Respondents questioned how the draft CAP goals and objectives will be achieved, measured and evaluated:

“It is too general in too many places and lacks sufficient specific measurable targets. It also misses important controls specifically in relation to transport where the Council does have extreme power locally to effect change which is not being used.”

“Could be more SMART (e.g. in particular measurable), ambitions, recognise the sizable carbon debt embodied in the relative wealth of the area, and explicitly address this through progressive cost recovery for damage mitigation measures.

“The plan contains welcome intentions and ideas, but is short on details on how it will be delivered. It is after all called an action plan. We would like to see priorities, targets/milestones and timescales given for each part, as we acknowledge some of the plan can be actioned more quickly than others. Co-ordination and management is essential with dedicated officers with clear responsibilities and decision making powers. What methods of accountability and of measuring outcomes will be put in place?”

CAP is not ambitious and/or detailed enough

Respondents stated that the CAP is not ambitious enough or requires more detail:

“Overall it feels that the Action Plan is not ambitious or radical enough.”

“Generally, it is quite comprehensive and detailed. However, it is not ambitious enough in many areas, and the majority of the 3 years objectives are too loosely defined and need to be quantifiable.”

“It needs far more detailed targets in order for me to believe it is a plan that will be taken seriously.”

Rapid action needs to be taken

Respondents stated that the CAP needs to be implemented and rapid action needs to be taken:

“It needs to be done quickly.”

“The aims and direction are good, but the speed of change & action is nowhere near fast enough. There are very few actual targets in the 3yr plan it's all increase this, reduce that. Those are the right directions but should have far more ambitious and specific targets, this is a climate emergency after all!”

“Do it as quickly as you can! And keep people informed of how they can help, and what the benefits to them can be.”

Critical response

Comments included the view that Council resources are better used elsewhere, particularly in response to the cost of living crisis, the view that the Council does not take residents' views into consideration, and respondents who do not believe there is a climate emergency:

“Whilst I strongly believe we each have an individual responsibility to reduce our environmental footprint and work towards tackling the climate crisis to suggest that expensive methods introduced in isolation by Hackney council will have an overall

environmental impact that is significant enough to cause systemic change and move the UK towards net zero is misguided. The funds and support for this would be better focused on working with national legislature to look at how we as a country are able to reduce our emissions, rather than passing significant costs onto local residents to retrofit properties that have seen decades of neglect due to low local budgets. Providing facilities to residents who are impacted by the cost of living crisis and rising fuel bills, combined with tackling our boroughs overconsumption would successfully reduce our emissions and have a much greater impact day to day on residents."

"Spend money elsewhere, help your residents who are in financial difficulties because of the cost of living crisis. You are clearly clueless as to the issues happening in and around Hackney and just blindly want to incur costs to residents and businesses during times which are already hard for everyone."

"Waste of tax payers money, green washing and virtue signalling."

Transport comments

Respondents made further suggestions for goals and objectives related to transport and commented on transport related issues:

"Prioritise cycling so that even children can be safe cycling. Remove traffic"

"Need more infrastructure to reduce car use"

"If you want to people to use public transport especially, the buses, there must be a campaign to encourage people to desist from Anti-Social Behaviours ie: Loud chatting; loud telephone conversations and using the seats at foot rests."

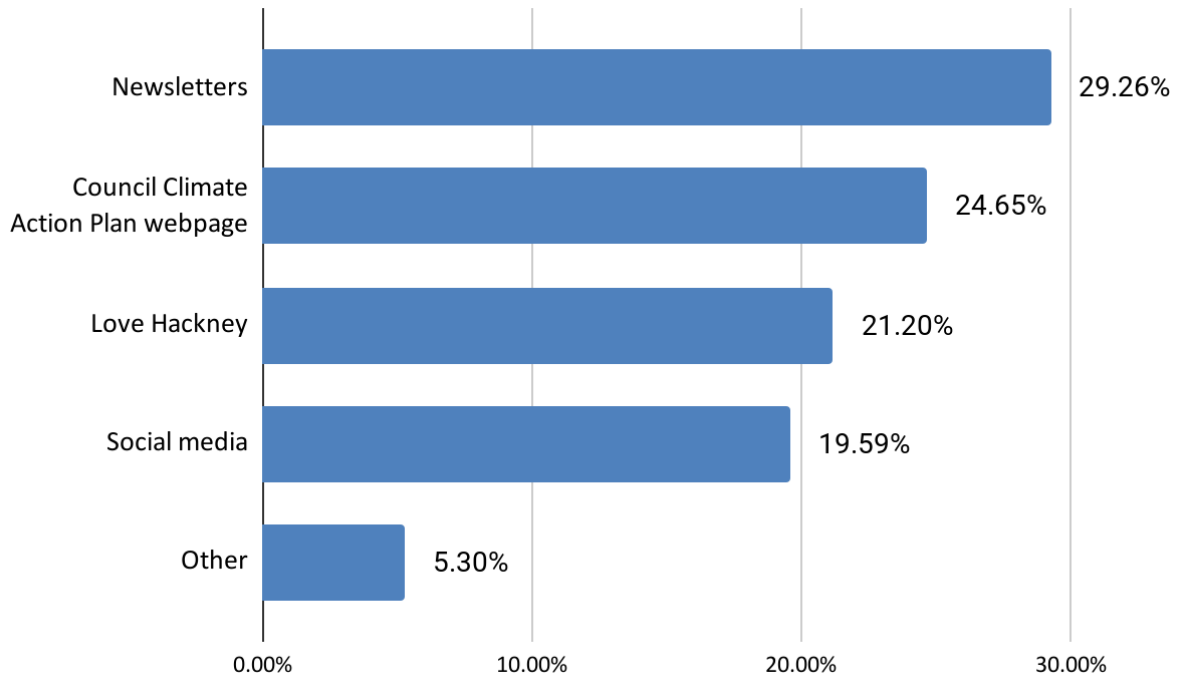
No further comments

Respondents stated that they had no further comments on the draft CAP:

"No."

"None at this point, thank you."

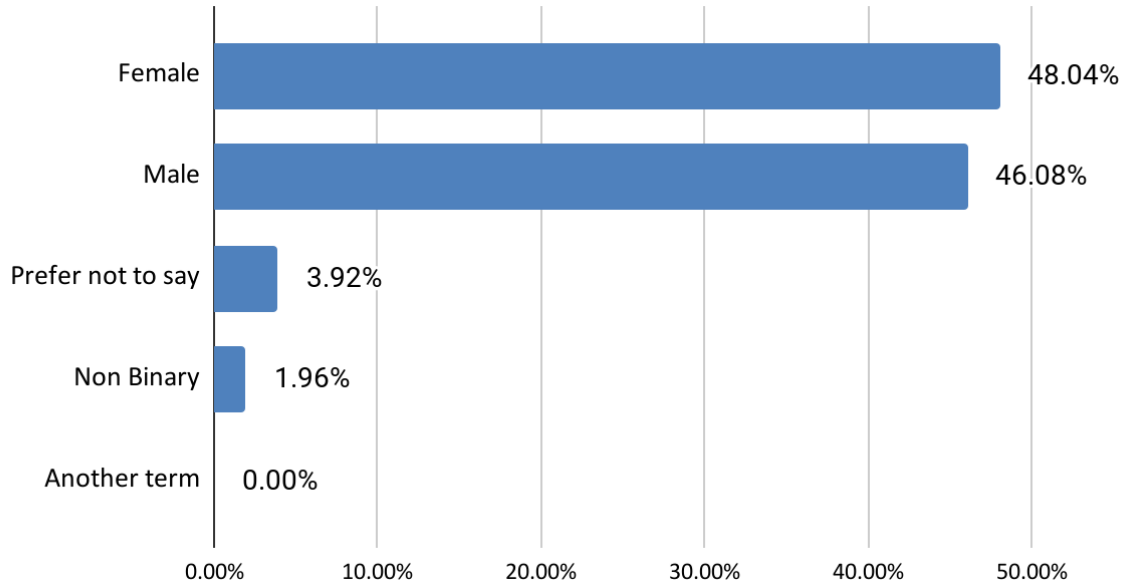
How would you like to be kept informed about the progress of the Climate Action Plan? (Base: 434)



The highest percentage of respondents, just over 29%, stated that they would like to be kept informed about the progress of the Climate Action Plan (127). This is followed by Council Climate Action Plan webpage (107), Love Hackney (92), social media (85) and other (23).

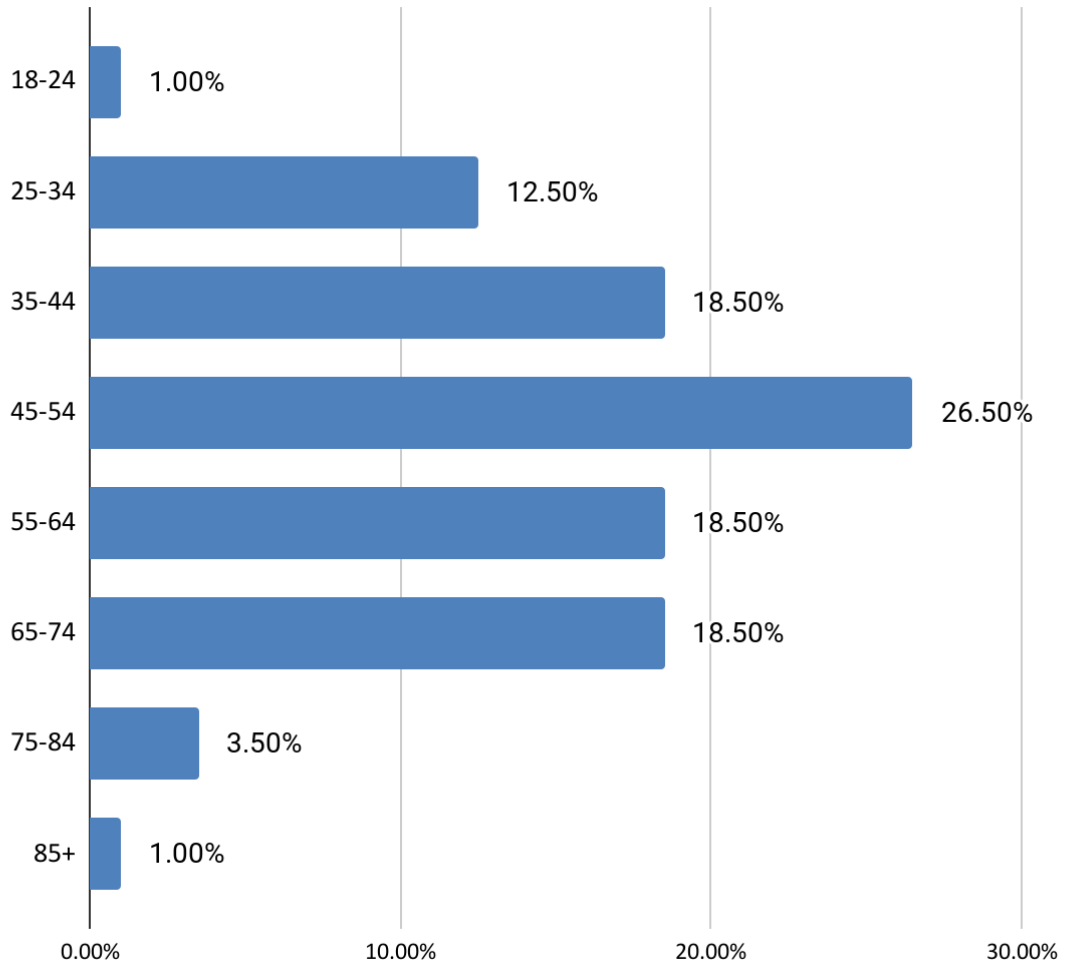
About You

Gender: Are you... (Base:



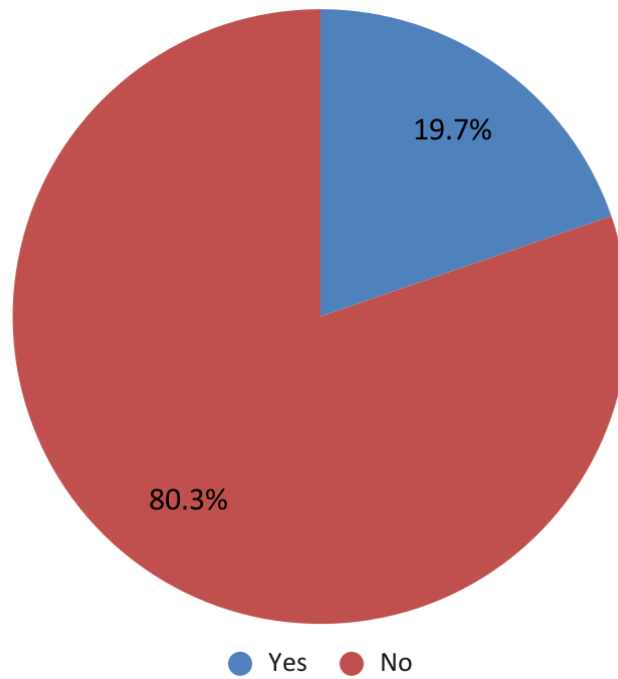
The highest percentage of respondents, just over 48%, stated that they are female (98). This is followed by male (94), prefer not to say (8) and non binary (8).

Age: what is your age group? (Base: 200)



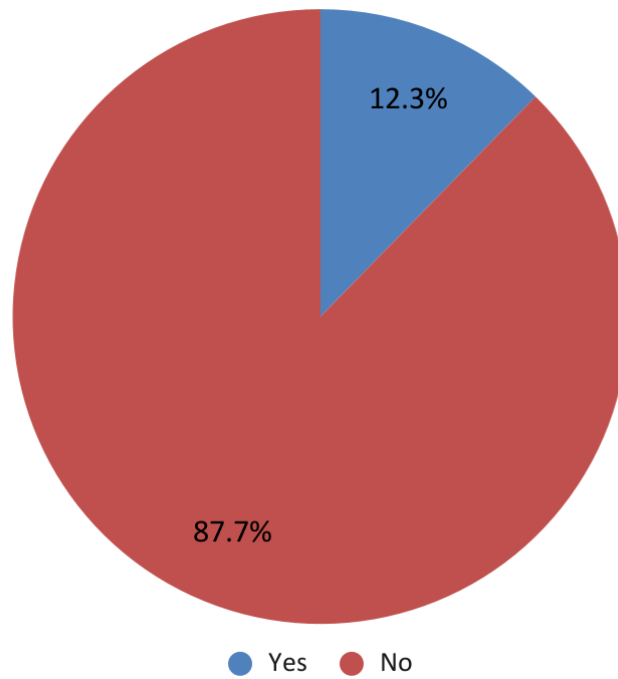
The highest percentage of respondents, just under 27%, were aged 45-55 (53). This is followed by 35-44, 55-64 and 65-74 (all 37 respondents), 25-34 (25), 75-84 (7) and 18-24 and 85+ (2).

Do you consider yourself to be disabled? (Base: 198)



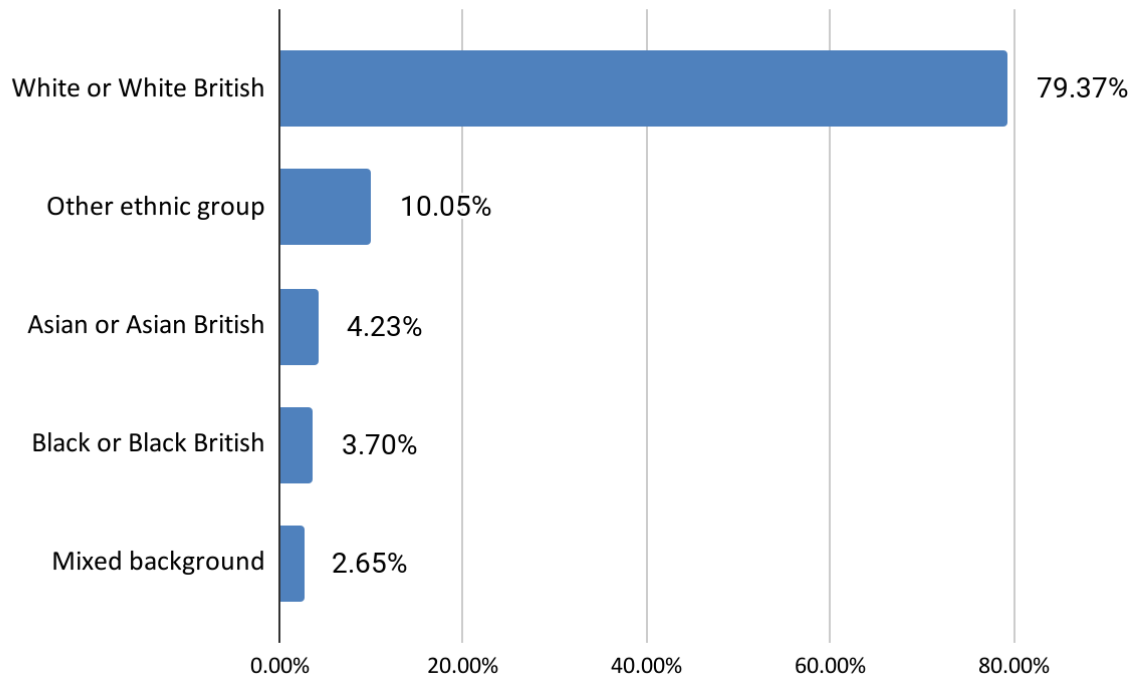
The majority of respondents, just over 80%, do not consider themselves to be disabled (159). Just under 20% of respondents stated that they are disabled (39).

Do you regularly provide unpaid support caring for someone? (Base: 195)



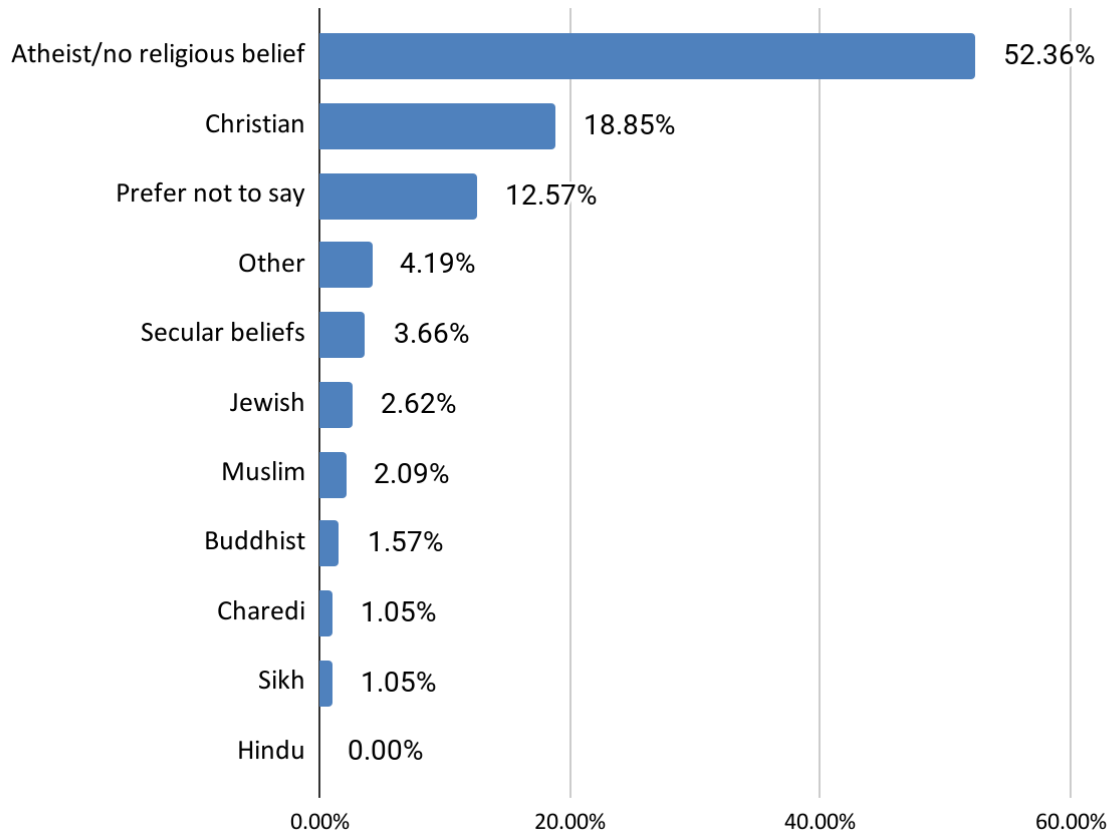
The majority of respondents, just under 88%, do not regularly provide unpaid support caring for someone (171). Just over 12% of respondents stated that they do provide caring support (24).

Ethnicity: Are you... (Base: 189)



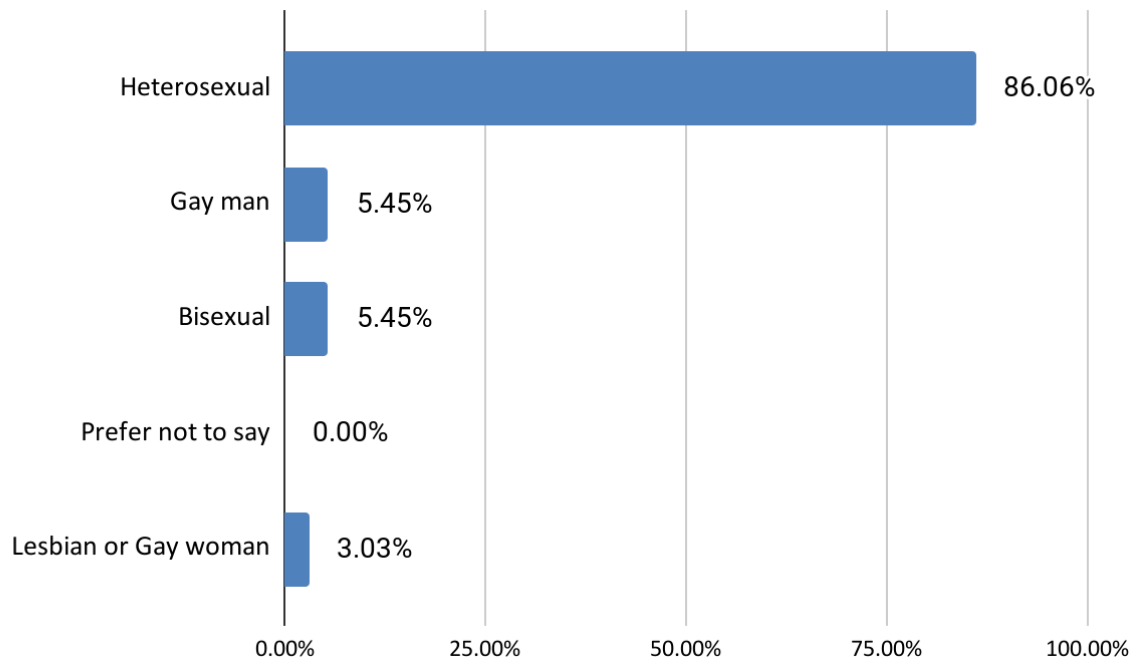
The majority of respondents, just over 79%, were White or White British (150). This is followed by other ethnic group (19), Asian or Asian British (8), Black or Black British (7) and mixed background (5).

Religion or belief: Are you or do you have... (Base: 191)



Just over half of respondents, 52.36%, stated that they are atheist/have no religious belief (100). This is followed by Christian (36), prefer not to say (24), other (8), secular beliefs (7), Jewish (5), Muslim (4), Buddhist (3), Charedi (2), Sikh (2).

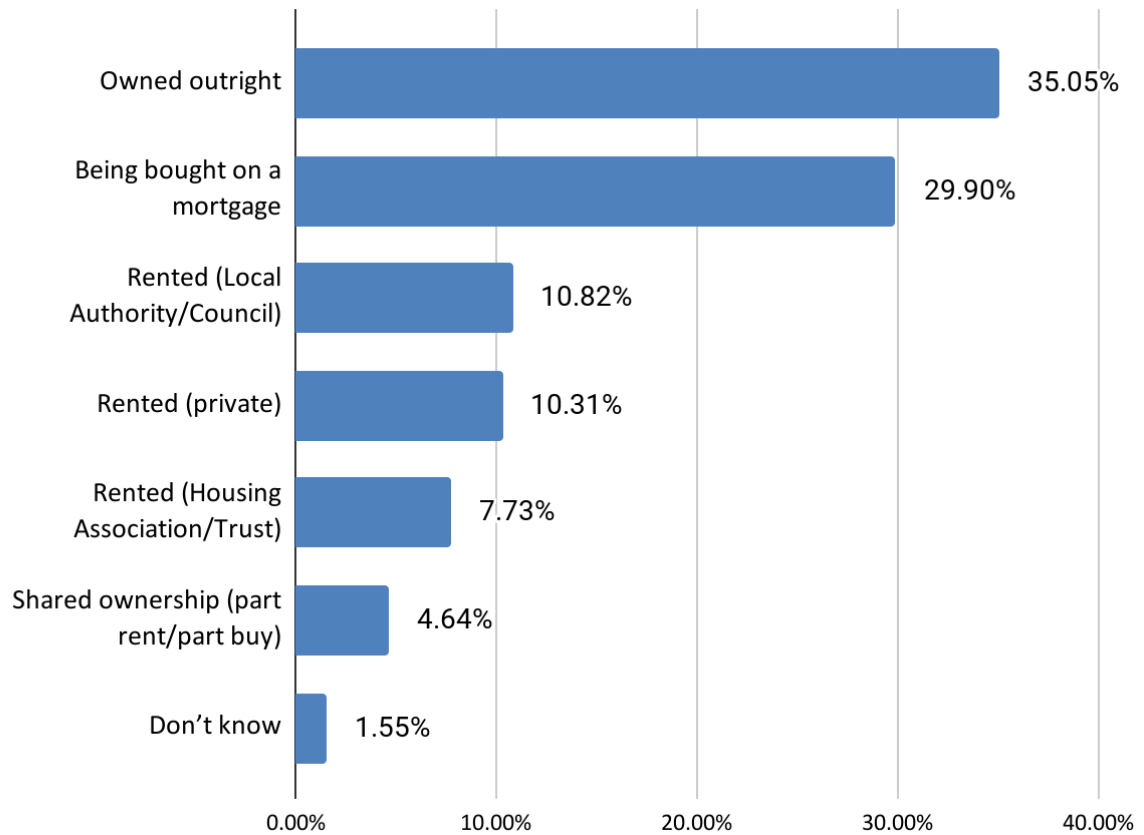
Sexual orientation: Are you... (Base: 165)



The majority of respondents, just over 86%, are heterosexual (142). This is followed by gay man (9), bisexual (9) and lesbian or gay woman (5).

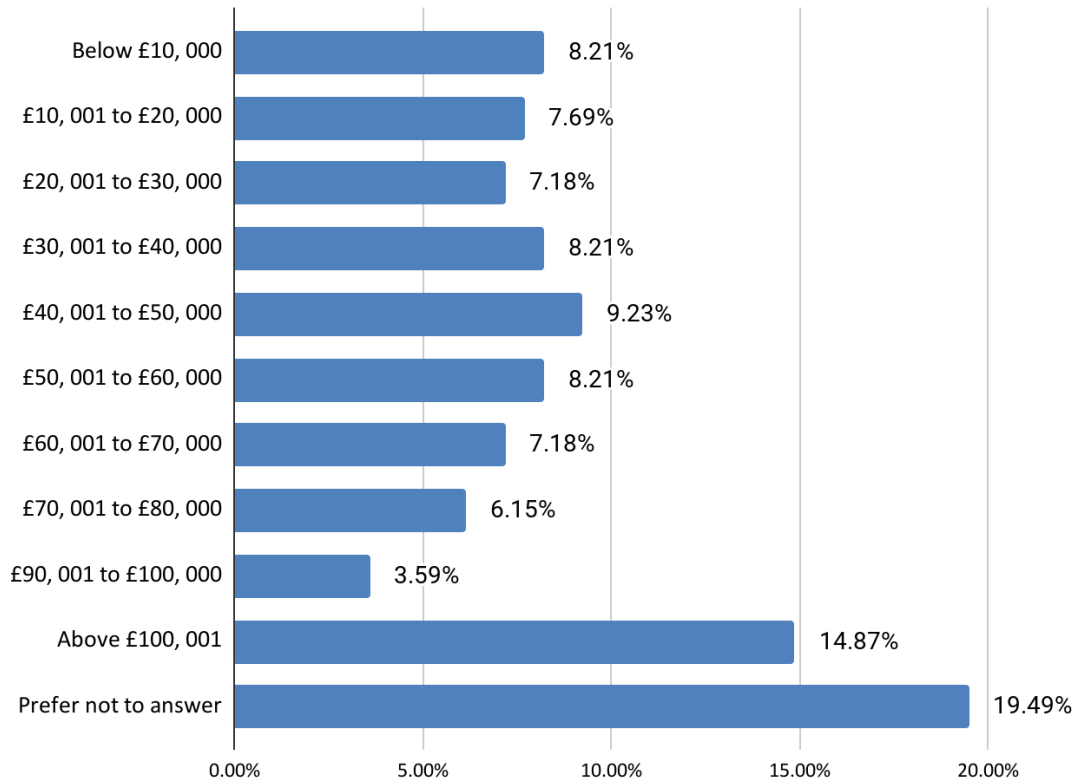
Housing Tenure: Which of the following best describes the ownership of your home?

(Base: 194)



The majority of respondents, just over 35%, owned their home outright (68). This is followed by being bought on a mortgage (58), rented (local authority/Council) (21), rented (private) (20), rented (housing association/trust) (15), shared ownership (9) and don't know (3).

Household income: Please tell us about the total annual income of your household (before tax and deductions, but including any benefits/allowances) (Base: 195)



The highest percentage of respondents, just over 19%, stated they would prefer not to answer (38). Of the respondents who answered, the highest percentage of respondents earned above £100,001 (20). This is followed by £40,001 to £50,000 (18), Below £10,000 (16), £30,001 to £40,000 (16), £50,001 to £60,000 (16), £10,001 to £20,000 (15), £20,001 to £30,000 (14), £60,001 to £70,000 (14), £70,001 to £80,000 (12) and £90,001 to £100,000 (7).

Further consultation responses

An additional 14 respondents shared their views on the consultation by email sent to consultation@hackney.gov.uk. Two organisations also submitted their comments through the consultation survey and have been included in the survey analysis above.

Of the 12 responses received by email only, six responses were submitted by organisations and six by individual residents. The comments have been shared with the project team alongside consultation survey responses for detailed review and consideration. Responses by email gave detailed feedback on the goals and objectives of the five themes in addition to recommendations relating to the Council's implementation plan which was not provided for comment as part of the consultation survey. A summary of the themes is given below.

Adaptation

Respondents from four organisations made detailed comments relating to Adaptation goals and objectives commenting on overheating and extreme heat, community gardens, ventilation, retrofit, flooding, conservation and resilient planning, green economy, community preparedness, protection of vulnerable residents, support for neighbourhood networks and business forums, tree planting and implementation plan recommendations.

Buildings

Five respondents made detailed comments relating to Buildings. Responses commented on retrofitting of estates and existing challenges such as damp, the Council's limited influence on private landlords, fuel poverty, Hackney Green Homes and Hackney Light and Power, solar panels, decarbonisation, heat pumps, and building materials. Respondents recommended applying passivhaus standards to new builds, government lobbying, providing retrofit guidance to homeowners and made implementation plan recommendations.

Transport

Four organisations offered detailed comments on Transport commenting on LTNs and carbon monitoring, accessible transport for disabled residents, access to public transport, cargo bikes, deliveries and freight traffic, safe pavements, cross-benefit with Adaptation goals, electric vehicles, schools engagement and play streets, walking and cycling, road user charging and car sharing. Respondents also raised questions of how the goals will be achieved and requested more detail in the CAP.

Consumption

Five respondents made additional comments on waste and recycling, waste incineration, food waste, local food production and growing communities, recycling reuse and repair, district heating system, single use plastic, business actions, green economy, divestment, water consumption, and fast fashion consumption. Respondents also questioned the prioritisation of consumption in comparison to other themes and made further recommendations for goals and objectives.

Environmental quality

Nine respondents made detailed comments on Environmental Quality. Comments included protection of green space, biodiversity, soil health, tree planting, air quality, water systems

and protection of water bodies, green economy, growing communities and organic food and calls for more detail on goals and objectives.

Green economy

Three respondents' comments included green economy, including circular economy, increase in jobs in Hackney, business incentives, questions about the funding of Hackney's CAP and sustainable investment and implementation plan recommendations.

Additional comments

Five respondents made additional comments on the scope for future community engagement, the need for measurable targets and goals, regular review of CAP targets, green economy, air quality, government lobbying, and detailed comments and suggested amendments to each of the five themes.

Have your say: Climate Action Plan

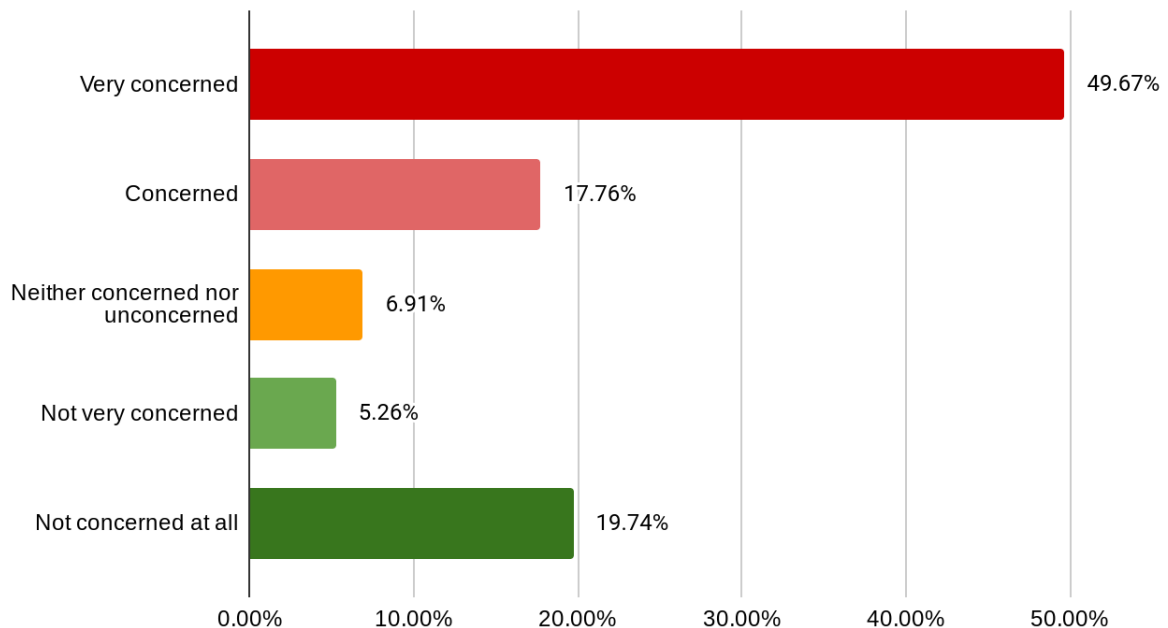
The short social media survey acted as a supplementary survey to the wider consultation and allowed respondents to quickly share their views on the five priorities in the draft CAP.

Executive summary

- **How concerned are you about the impact of climate change in Hackney? (Base: 304)**
 - The highest percentage of respondents, just over 67%, stated that they are concerned about climate change in Hackney (205).
- **Which priority from our Climate Action Plan is most important to you? (Base: 271)**
 - The highest percentage of respondents, just under 30%, stated that Buildings is the most important Climate Action Plan priority (81).

Overview

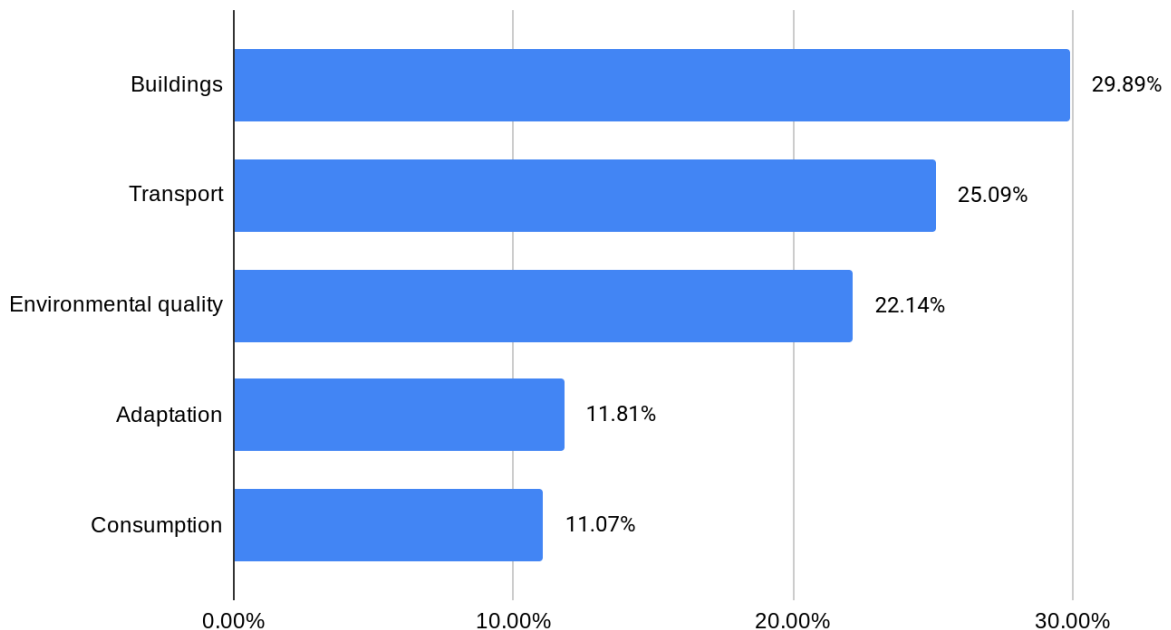
How concerned are you about the impact of climate change in Hackney? (Base: 304)



68% of respondents stated that they are concerned about climate change in Hackney (205). This figure includes respondents who are very concerned and respondents who stated that they are concerned.

The highest percentage of respondents, just under 50%, stated that they are very concerned about the impact of climate change in Hackney (151.) This is followed by concerned (54), not at all concerned (60), neither concerned nor unconcerned (7) and not very concerned (5).

Which priority from our Climate Action Plan is most important to you? (Base: 271)



The highest percentage of respondents, just under 30%, stated that Buildings is the most important Climate Action Plan priority (81). This is followed by Transport (68), Environmental Quality (60), Adaptation (32), and Consumption (30).

Having selected which priority was most important to them, respondents were directed to the impact question for that priority.

What impact do you think the Adaptation goals will have on you or your household? (Base 19)

Comments were grouped into the following themes.

Key theme	Count
Positive impact	7
No impact	3
Health and wellbeing & quality of life	3
Difficult to answer	2
Corporate action a priority, rather than individual	1

Impact of high temperatures	1
Solar panels	1
Green jobs	1
Air quality	1
Improved environment	1

Positive impact

Respondents stated that the Adaptation goals would have a positive impact on their household:

“improved air quality and less traffic congestion will help with breathing difficulties”

“We will benefit from all of them if they are adopted and enacted.”

“mostly positive, we a strong supporters of the practical steps needed to take to tackle our climate emergency”

All other themes had a lower count. A full list of responses is available on request.

What impact do you think the Buildings goals will have on you or your household? (Base 66)

Comments were grouped into the following themes.

Key theme	Count
No impact	17
Reduce carbon footprint / reduce contribution to climate change	12
Positive impact	11
Reduction in energy bills	11
Heating and insulation	6
Not sure / It depends	5
High cost	5
Question of how goals will apply to different property types and housing tenures	4
Solar panels / renewable energy	4
Energy efficiency	3
Improved living conditions / quality of life	2

Other comments	2
Incentives	1

No impact

Respondents stated that the goals would have no impact on their household. Comments included criticism of the Council and the view that the goals would not be implemented. Other respondents commented that the goals would have little personal impact due to their housing tenure. Some respondents had already taken action to retrofit their own homes:

“None as I already insulated my house.”

“I rent from a private landlord, so probably wouldn’t see any change or benefit. But this feels like the most important thing that can both have a huge impact on emissions and help vulnerable people and businesses.”

“None as Council will not do what really needs attention.”

Reduce carbon footprint / reduce contribution to climate change

Respondents stated that the goals would help to reduce their carbon footprint and/or reduce their contribution to climate change:

“Enable me to keep warm without emitting carbon which will contribute to global warming”

“It would enable me to change my house from running on gas to being carbon neutral, or close to it.”

“Less consumption of gas and new building materials will reduce amount of carbon released in new manufacture to benefit of all. Green circular economy and reduced consumption will have similar effect”

Positive impact

Respondents stated that the goals would have a positive impact on their household and the borough:

“Positive impact.”

“I am less concerned with my own household but more with all households in the borough. Making buildings more energy efficient and encouraging use of renewables and a green economy should benefit everyone.”

“A huge impact -especially if the government and the council will support installing solar panels, batteries, heat pump and better insulation and ventilation overall”

Reduction in energy bills

Respondents commented that the goals would lead to a reduction in energy bills and allow residents to save money:

“Reduce emissions and bills”

“Potential to massively reduce costs and carbon emissions”

“Cheaper fuel bills”

All other themes had a lower count. A full list of responses is available on request.

What impact do you think the Transport goals will have on you or your household? (Base 60)

Comments were grouped into the following themes.

Key theme	Count
Improved air quality & air pollution	18
Encourage walking and/or cycling	12
Positive impact	10
Improved quality of life & health and wellbeing	8
Improved safety	8
Little impact / no impact	6
Quieter and less noise pollution	3
Less traffic	3
Encourage uptake of electric vehicles	3
Support for LTNs	3
Doesn't go far enough	3
Against LTNs	3
Negative impact	3
Improved public transport	2
Other	2

Improved air quality & air pollution

Respondents stated that the goals would improve air quality and reduce air pollution

“Better air quality - the one thing for me that could make Hackney an even better place to live.”

“Cleaner air”

“It will improve further environment and surrounding therefore better our quality of life.”

Encourage walking and/or cycling

Respondents commented that the goals would encourage walking and cycling:

“I would hope we would cycle more as a family.”

“Will appreciate walking and cycling more”

“I will drive less and walk/cycle more.”

Positive impact

Respondents stated that the goals would have a positive impact on their household:

“A positive impact”

“Positive, I have two young children, I want them to be able to walk and cycle to school, independently in the future.”

“Positive, we should go further with these aims”

All other themes had a lower count. A full list of responses is available on request.

What impact do you think the Consumption goals will have on you or your household? (Base 29)

Comments were grouped into the following themes.

Key theme	Count
Adopt a plant based diet or reduce consumption of animal products	9
No impact	5
Reduce waste	4
Repair, reuse and recycle goods	3

Need for greater Council action	3
Reduce plastic use	3
Lifestyle changes	3
NA	2
Investment in the community and local green economy	2
Greater energy efficiency	1

Adopt a plant based diet or reduce consumption of animal products

“If more people begin eating plant-based/vegan diets it will become cheaper in relation to eating other diets making a plant-based diet more accessible resulting in more people being able to make that choice which will both reduce emissions and the exploitation of non-human animals”

“Its imperative that as a society we reduce consumption of animal products. Aside from the terrible suffering animal agriculture causes its highly inefficient, uses vast swathes of land and has an unsustainable carbon footprint.” [sic]

All other themes had a lower count. A full list of responses is available on request.

What impact do you think the Environmental Quality goals will have on you or your household? (Base 56)

Comments were grouped into the following themes.

Key theme	Count
Air quality	15
Improved quality of life	9
Green space	9
Improved health and wellbeing	6
No impact	5
Positive impact	4
Critique of CAP and environmental quality goals	4
Need for renewable energy	4
Littering and waste management	4
Improved environment	3
Local businesses and employment	3
Criticism of Low Traffic Neighbourhoods	3

Comments on woodburning fires	3
Negative impact	3
Reduction in energy costs	2
Concern about rivers	2
NA	2
Improved walking & cycling	1
Improved transport options	1

Air quality

Respondents stated that improvements to air quality associated with the Environmental Quality goals would positively impact their household and families:

“Will definitely improve the quality of the air”

“I have two young children and hope these goals will help ensure clean air for them as they grow up, and give them and their friends the best chance of thriving.”

“Better air quality around where we live.”

Improved quality of life

Respondents stated that the Environmental Quality goals would improve their quality of life:

“We will have a better quality of life.”

“Happier life”

“Improve air quality and therefore the health of everyone in my household. Improve quality of living generally. Help take the heat out on the hottest days. Offered meaningful jobs to people in the neighbourhood. Provided more ways for people to connect with the natural world.”

Green space

Respondents commented on the positive impact of access to green spaces:

“To have cleaner air, and more green spaces would certainly increase the quality of life.”

“Make the area a better place to be. Even better (you do well already) green and open spaces. More wildlife for sustainable future”

“Better. Less air pollution more green spaces. More promising environment for my children and a healthier environment for them to grow up in.”

Improved health and wellbeing

Respondents commented on improvements to health and wellbeing as a result of the goals:

“Better. Less air pollution more green spaces. More promising environment for my children and a healthier environment for them to grow up in.”

“Day to day improvement in well being”

“Improve air quality and therefore the health of everyone in my household. Improve quality of living generally. Help take the heat out on the hottest days. Offered meaningful jobs to people in the neighbourhood. Provided more ways for people to connect with the natural world.”

All other themes had a lower count. A full list of responses is available on request.

Climate Action Plan focus groups

Four focus groups were delivered with resident groups underrepresented in the consultation survey responses.

Each session used the following format:

- Presentation on the five themes of the plan
- Group discussion
 - How concerned are you about climate change in Hackney?
 - Which of the themes are of most concern to you?
 - As a group, choose one theme to discuss:
 - Do you agree or disagree with the goals of the theme overall?
 - Social justice: Which groups in Hackney might be more vulnerable to the impacts of climate change? How might the goals for the themes we have discussed affect those groups?
 - Do you have any other comments on the Climate Action Plan?

A total of 40 participants took part in focus group discussions.

Focus group with older adults (1)

- Four participants, recruited through the Older Citizens Committee
- 30th November 2022, online

How concerned are you about climate change in Hackney?

All four participants expressed concern about climate change in Hackney. Participants were particularly concerned about:

- The impact of climate change on the environment
- Extreme weather conditions
- The impact on future generations
- Concerns about transport and air quality
- Concerns about adequate home insulation

Which of the themes are of most concern to you?

- Three participants were concerned about **Buildings**. Participants' concerns included converting gas boilers and heaters and the impact on electricity bills, insulation, solar panels, and the challenge of retrofitting properties.
- Participants questioned how Buildings goals will be paid for and when building work and retrofitting would be completed.
- Two participants were also concerned about **Transport**. The participants were concerned about the bus network and asked how the transition to electric buses and cars would be paid for. One participant also commented on the impact of LTNs, stating that car journeys are longer resulting in more expensive taxis due to road closures.
- One participant stated that air quality (**Transport** and **Environmental Quality**) is the most important issue and commented that more needs to be done London-wide to reduce air pollution.

- One participant also commented on **Consumption** and stated that the Council should lead the way in divesting from fossil fuels.

Buildings: Do you agree or disagree with the goals overall?

- Participants had a generally positive response to the goals overall but raised concerns about the cost of transitioning to energy-efficient buildings
- **Retrofit:** Participants were primarily concerned about the cost of retrofitting and how actions would be prioritised, stating that retrofitting should be carefully planned and should prioritise insulation before installing heat pumps. Participants talked about their experiences with drafts. One participant had retrofitted their home and stated that more guidance and information should be provided to homeowners. It was also suggested that the Council should deliver retrofitting as its own company to prevent residents having to navigate multiple contractors. Participants also stated that more surveyors are needed to record the actions needed in homes. Participants were also concerned about the length of time retrofitting will take and stated that residents would need support throughout the process.
- **Solar panels:** Participants were interested in solar panels but needed more information. Participants were concerned about the cost of solar panels for residents across housing tenures. Questions included how solar panels would be paid for, whether residents would pay for installation and the impact on their social housing tenants' rent.

Transport: Do You Agree Or Disagree With The Goals Overall?

- **Cycling:** Participants stated that bike theft in Hackney limits residents' ability to cycle and commented that there are not enough safe spaces to store bikes. Participants commented that bikes are often stolen from bike garages and hangars. Additionally, the group explained that many older people don't feel safe cycling and that bikes can be heavy to carry. Other participants suggested introducing schemes to support older people to cycle such as a hire scheme for access to tricycles and electric bikes. Participants also stated that it is important to have bike lanes to ensure that pavements are safe for older people and were concerned about lack of driver awareness among cyclists.
- **Electric vehicles:** One participant stated that battery-powered electric vehicles should be mandatory for freight and delivery.
- **LTNs:** Participants stated that pedestrians and cyclists benefit from low traffic neighbourhoods.
- **Buses:** Participants commented that as bus passes cannot be used before 9am many older people are limited in the transport they can take and recommended removing the cap to promote more bus travel.
- **Accessibility:** Participants stated that accessible transport is important for disabled residents, including the need for disabled parking spaces and routes that are accessible to people with mobility issues.
- **Physical activity:** One participant suggested providing more schemes such as the New Age Games to promote physical activity among older residents.

Social Justice: Which groups in Hackney might be more vulnerable to the impacts of climate change?

- Older people were the primary group identified by the participants. Participants were concerned about the impact of fuel poverty and accessible transport.
- Participants were concerned about the idea of older people being encouraged to cycle and suggested that Hackney Cyclist Group could help get older people involved in cycling.
- Participants also talked about safety particularly related to cyclists and e-scooter drivers and were concerned about reckless driving among delivery drivers in particular.

Focus group with older adults (2)

- Seven participants, recruited through the Older Citizens Committee
- 11th January 2023, Dalston C L R James Library

How concerned are you about climate change in Hackney?

All participants were concerned about the impact of climate change in and beyond Hackney.

- Three participants described themselves as very concerned about climate change. Four respondents described themselves as concerned.
- One participant was involved in green community groups. One participant stated that they were willing to take whatever action is needed to address climate change. One participant stated that they were concerned about the global impact of climate change and that the poorest countries are most affected.

Which of the themes are of most concern to you?

- Five participants were concerned about **Consumption**
- Two participants were concerned about **Environmental quality**
- Two participants were concerned about **Transport**
- One participant was concerned about **Adaptation**
- One participant was also concerned about **Buildings** and had experienced issues with repairs and was concerned about the transition away from gas.

Consumption: Do you agree or disagree with the goals overall?

- Participants talked about the **challenges** of changing consumption patterns, stating that plastic and clothing consumption is overwhelming and asked how businesses can be convinced to change their practices? Participants also stated that government support is needed.
- **Recycling, reuse and repair:** Participants had mixed levels of knowledge on what can and cannot be recycled and wanted more opportunities to reuse items. One participant gave the Fixing Factory in Camden as an example of repair shops. Other participants wanted more information on repair shops and initiatives in Hackney.
- **Food:** Participants were concerned about the promotion of unhealthy plant-based foods and wanted more focus on healthy food. However, participants stated that healthy food is more expensive. Participants suggested the Council work more closely with growing communities and provide access to subsidised healthy food. Participants also talked about the need to avoid food with high environmental and social impact like avocados and the need for education on plant-based diets.

- Participants also talked about plastic bans and wanted deposit return schemes.

Social Justice: Which groups in Hackney might be more vulnerable to the impacts of climate change?

- Participants stated that Black residents are more negatively impacted. Participants talked about systemic racism, the impact of gentrification and the view that Hackney is more focused on and there are more opportunities for white residents. One participant stated that they feel invisible as a Black resident. Black participants shared their experiences of social housing and inadequate housing repairs as an example of the structural disadvantages affecting Black residents. One participant stated that they had experienced drainage issues in their Council property for 25 years.
- Other participants agreed Council repairs are a primary issue for residents.
- Older people and children were also identified as groups more likely to be impacted. Participants talked about providing food vouchers for children and the importance of nutritional, seasonal food.
- Participants also talked about the impact of LTNs on older people. One participant stated that hospital appointments have been more difficult to manage because taxis will not collect the participant from their home and journeys are longer and more expensive.

Focus group with Black and global majority residents

- 10 participants, recruited from the Hackney Matters Panel
- 17 January 2023, Hackney Town Hall

How concerned are you about climate change in Hackney?

- All participants were concerned about climate change in Hackney and globally.
- Participants commented on air pollution, transport, the resilience of buildings to extreme weather, health impacts, future generations and the role of businesses.

Which of the themes are of most concern to you?

- There was a lot of debate within the group over which theme they should discuss.
- Five participants were most concerned about **Consumption**. Participants commented that individuals have the biggest responsibility to reduce consumption carbon emissions and actions are more easy to implement and can be achieved rapidly. Participants also talked about recycling, reuse and food consumption. One participant asked why fuel consumption was included in Transport and not Consumption goals.
- Five participants were concerned about **Buildings**. Participants talked about heating, insulation, fuel poverty, challenges with mould and the need for buildings that are adaptable to hot and cold weather.
- Three participants were concerned about **Transport**. Participants talked about improving accessibility of public transport, challenges with antisocial behaviour, cost and bike schemes. One participant was critical of the Council's "aggressive" approach to cars and the promotion of electric vehicles.

- Two participants were concerned about **Adaptation**. One participant stated that the borough is not well prepared for flooding.
- One participant was concerned about **Environmental Quality**. The participant was concerned about pollution but also asked how the goals would be paid for and implemented.

Consumption: Do you agree or disagree with the goals overall?

- Participants recommended the Council give clearer instructions on what they want residents to do, for example encouraging more residents to recycle plastic.
- **Incentives:** Participants stated that incentives are the best way to promote behaviour change. Money saving was seen as a primary motivation for adopting sustainable practices.
- **Lobbying:** Participants wanted the Council to lobby supermarkets to use less plastic packaging. Participants stated that supermarkets should be more accountable for food waste and redistribution.
- **Food:** Participants stated that plant-based foods and the products promoted in supermarkets are often unhealthy. Plant-based diets were also seen as expensive, although one participant stated that chickpeas and legumes are cheap. Other participants stated that different communities have different dietary requirements and plant-based diets are not universally easy to adopt.
- **Waste and recycling:** Participants stated that it can be hard to know what can be recycled and that rinsing jars costs more due to the water use. Other participants wanted more places to recycle batteries and more clothes recycling schemes or deposit return schemes. Participants stated that Council recycling collections need improvement.
- **Education:** Participants stated that younger people are more willing to change their behaviour and that education of school children around climate change is essential. Food education was seen as particularly important in primary school. Participants wanted more education for all ages on nutrition and sustainability.
- Participants raised questions about fuel emissions as part of consumption goals and investment emissions

Social Justice: Which groups in Hackney might be more vulnerable to the impacts of climate change?

- Older people, low income residents and those who cannot afford the cost of living, vulnerable residents, single parents, people with respiratory and health conditions, disabled residents and children were all identified as groups more negatively impacted.
- Participants talked about the cost of living crisis and challenges heating homes in winter, especially for those who work from home. Participants also talked about the mental health impact of cost of living and climate anxiety.

Do you have any other comments on the Climate Action Plan?

- Participants wanted further breakdown of the objectives and greater focus on investments in the CAP.
- Participants also stated that there should be more emphasis on the interconnection of the five themes and asked about the methodology of emissions calculations.

- The summary document was well received but participants emphasised that language needs to be more accessible.

Focus group with Somali women

- 19 participants
- 17 January 2023, delivered with Coffee Afrique and supported by an interpreter.

How concerned are you about climate change in Hackney?

- The participants were concerned about climate change and talked about the impact of climate change in relation to rising costs, worsening air pollution, solar panels, and health.

Which of the themes are of most concern to you?

- As a group, the participants were most interested in discussing **consumption** and commented on unhealthy food and recycling.
- Participants also expressed interest in **Buildings**, commenting on electric heating and solar panels. Participants asked for more information on the transition away from gas boilers.
- Participants also talked about the impact of LTNs and the view that LTNs have caused more traffic and noise pollution on roads (**Transport**).

Consumption: Do you agree or disagree with the goals overall?

- **Food:** Participants talked at length about the consumption goals related to food. Participants stated that plant-based food is more expensive and a plant-based diet is difficult for low income residents to adopt. Other participants stated that meat plays a central role in Somali food culture and the requirement to eat halal meat. Participants also talked about the challenge of learning new recipes. Participants wanted more education on reducing food waste at home.
- Participants also talked at length about organic food and its cost. Participants were concerned about the quality and health impact of non-organic food. Participants talked about access to organic fruit and vegetables at community markets and wanted more access to cheaper organic produce.
- **Health:** Participants were also concerned about takeaways and the impact on younger people's health. Participants stated that every street has multiple takeaways giving young people too much access to unhealthy, oily and salty foods. Participants also expressed concern about the quality of cooking oil used and reused at some takeaways. Participants wanted more healthy food in takeaways and for the businesses to be lobbied.

Social Justice: Do Climate Action Plan Goals Impact Other Groups Negatively?

- Participants identified people with health and respiratory conditions such as asthma, including children, and low income residents as groups more negatively impacted.
- Many of the participants were low income and talked about the challenges of energy prices, rising costs and stated that more support is needed for low income residents.

Do you have any other comments on the Climate Action Plan?

- Participants were active in the community garden on the estate and were happy with recycling services.
- Participants commented on the impact of the cost of living crisis and financial challenges. Participants also stated that health, access to healthy food were important priorities.
- Participants talked about the worsening impact of climate change and were concerned about the impact of climate change. One participant stated that they feel like everything is getting worse.
- Participants were supportive of actions to reduce air pollution and were supportive of installing solar panels.

Climate Action Plan drop-ins

1. Drop-ins at Hackney libraries

From 12 November to 12 December 2022, Sustainability and Environment Team delivered eight drop-in sessions at Hackney Libraries.

In total, the team approached 65 residents. 51 conversations and 14 residents were given leaflets explaining the CAP and encouraged to complete the survey. At least five paper surveys were handed out at the drop-ins.

Below is the list of sessions, including attendance.

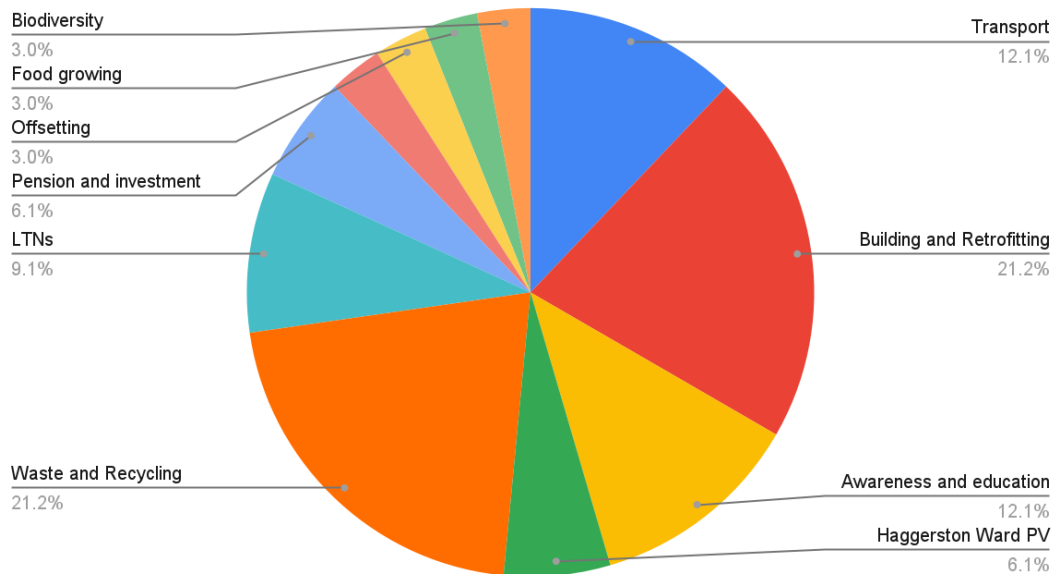
Location	Date	Time	Attendance
Dalston CLR James Library	Saturday 12 November	11 am to 2 pm	17
Woodberry Down Library	Tuesday 15 November	2 to 5 pm	2
Stamford Hill Library	Wednesday 16 November	4.30 to 7.30 pm	4
Clapton Library	Friday 25 November	2 to 5 pm	4
Hackney Central Library	Monday 28 November	2 to 5 pm	11
Shoreditch Library	Saturday, 3 December	11 am to 2 pm	15
Homerton Library	Thursday 8 December	3.30 to 6.30 pm	4
Stoke Newington Library	Monday 12 December	4.30 to 7.30 pm	8
Total			65

SET team members had conversations with residents and stakeholders on:

- Building and retrofitting (7)
 - Including comments about dump and mould and phase out of boilers
- Waste and recycling (7)
- Transport (4)
 - Including electric vehicles and bike storage
- Awareness and education (4)
 - Including comments on sharing skills
- Low Traffic Neighbourhoods (LTNs) (3)
- Pensions and investment (2)
- Haggerston ward photovoltaic panels (2)
- Biodiversity (1)
- Food growing (1)
- Offsetting (1)

The pie chart below shows the breakdown of questions and comments received during the sessions.

Questions and comments



Other feedback on the consultation:

- Criticism of the consultation timing (over Christmas)
- Criticism of the decision-making process and the view that residents do not have decision-making power.
- Request for presentations to be delivered, rather than drop-ins events. Participants stated that older people prefer to listen to presentations.
- Criticism of the length of the CAP and the consultation.